

COMMONWEALTH OF PUERTO RICO
ALTERNATE OPERATOR SERVICES
INFORMATIONAL TARIFF

Regulations and rates applicable to intraisland operator assisted resale telecommunications services provided by USLD COMMUNICATIONS, INC. between points within the Commonwealth of Puerto Rico.

Issued: October 26, 2001

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CHECK SHEET

Pages of this tariff listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet No.</u>	<u>Revision No.</u>	<u>Sheet No.</u>	<u>Revision No.</u>
1	Original	31	Original
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* New or Revised Page.

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SYMBOLS

The following symbols are used in this tariff for the purposes indicated below:

- R - to signify reduction.
- I - to signify increase.
- C - to signify changed regulation.
- T - to signify a change in text but no change in rate or regulation.
- S - to signify reissued matter.
- N - to signify new rate or regulation.
- D - to signify discontinued rate or regulation.
- M - to signify a regulation that has been moved.

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TARIFF FORMAT

- A. Page Number - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - Whenever the tariff is revised, an updated check sheet will be issued. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc., remains the same). The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file.

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

USLD - Used throughout this tariff to mean USLD Communications, Inc.

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a subscriber's location to USLD's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a subscriber, to enable USLD to identify the origin of the service user so it may rate and bill the call. ANI may be used as or in connection with the authorization code.

Common Carrier - A company or entity providing telecommunications services to the public.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed Operator Assisted Call.

0+: Calling Card, Credit Card, Person to Person and/or Third Party calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete (also known as 0++ calls).

0+ (Op): Calling Card, Credit Card, Person to Person, Third Party and/or Collect Calls placed by Users dialing 0+ (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain billing information from the User (also known as 0+- calls).

0-: Calling Card, Credit Card, Person to Person, Third Party and/or Collect calls placed by Users dialing 0 or 00 without also entering a valid (area code) + (exchange) + (line number). An attended operator position (i.e. "live" operator) is required to obtain the (area code) + (exchange) + (line number) as well as the billing information from the User (also known as 0-- calls.)

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Automatic Collect – Collect Calls which are handled on an automated basis such that they do not require intervention by an attended operator position (i.e. "live" operator) to complete (also known as 0++ Collect Calls).

Operator Assisted Calls - Calls requiring assistance for completion, usually by dialing 0+ (area code) + (exchange) + (line number); or by dialing "0" or "00", with all subsequent dialing being performed by Operator Services (0-). The following are examples of calls normally placed in this manner:

Calling Card Calls - Calls for which charges are billed, not to the originating telephone number, but to a telephone calling card issued either by a local exchange or long distance telephone company for this purpose. At the caller's option, and depending upon the services available at a particular location, calling card calls may entail intervention of an attended operator position (i.e. a "live" operator) or may be made on an "automated" basis. The latter are termed "Customer Dialed Calling Card Calls" for purposes of this tariff.

Collect Calls - Calls for which charges are billed not to the originating telephone number, but to the destination or termination telephone number.

Credit Card Calls - Calls for which charges are billed, not to the originating telephone number, but to a credit card, such as VISA, MasterCard, or American Express.

Person-to-Person Calls - Calls which are placed under the stipulation that the caller will speak only to a specific called party.

Room Charge Calls - Calls for which charges are billed and collected by the subscriber, normally on a hotel or motel bill at "check out", from the guest or occupant of the room from which the call originated. Calls of this type require that USLD communicate the call detail and charges back to the originating subscriber location following completion of the call.

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Operator Services - The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Service Charge - A non-measured (fixed) charge, which is added to a measured charge in calculating the total tariff, charges due for a completed Operator Assisted Call.

Premises - The space designated by a customer as its place or places of business for termination of service, whether for its own communications needs or for its resale customers.

Subscriber - The person or legal entity, which enters into arrangements for USLD's operator, assisted telecommunications services.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Third Party Calls - Calls for which charges are billed, not to the originating telephone number, but to a third party telephone number which is neither the originating nor the terminating telephone number.

User - The calling party utilizing the services of USLD and responsible for the payment of charges, unless that responsibility has been accepted by others, such as in the case of collect, third party and room charge calls.

SECTION 2. RULES AND REGULATIONS2.1 Application of Tariff

2.1.1 This tariff contains the regulations and rates applicable to intraisland operator assisted resale telecommunications services provided by USLD between points within Commonwealth of Puerto Rico. Operator assisted services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.

- A. Carrier may, from time to time, offer various enhanced services and information services to users located within the Commonwealth of Puerto Rico. Such services will be provided pursuant to contract and will not be governed by this tariff.
- B. Carrier may also, from time to time offer switching, transmission, and/or operator assistance services to other telecommunications carriers, for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, to the extent authorized by the Puerto Rico Commission, and Section 4 of this tariff will not apply thereto.

SECTION 2. RULES AND REGULATIONS (Cont'd)**2.1 Application of Tariff (Cont'd)**

- 2.1.2 The operator assisted services of USLD are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunication Services (WATS) of underlying common carriers.
- 2.1.3 The rates and regulations contained in this tariff apply only to the operator assisted services furnished by USLD and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of USLD.
- 2.1.4 The services of USLD are furnished to patrons, patients, students, and other authorized users of the terminal telephone or other facilities of privately owned coin operated telephone station providers, hotels, motels, hospitals, airports, colleges, universities, and subscribers. USLD enters into arrangements with such subscribers providing for the availability of USLD's nationwide services, including the in-aisland services offered under the terms and conditions of this tariff.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.2 Use of Services

- 2.2.1 USLD's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of USLD's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of USLD's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 USLD's services are available for use twenty-four hours per day, seven days per week.
- 2.2.5 USLD's services may be denied for non- payment of charges or for other violations of this tariff.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of USLD

- 2.3.1 USLD shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with USLD's operator assisted services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall USLD's liability for any service exceed the charges applicable under this tariff to such service.
- 2.3.2 USLD shall be indemnified and held harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its operator assisted services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the operator assisted services provided by USLD.
- 2.3.3 USLD is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the operator assisted services of USLD.

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.3 Liability of USLD (Cont'd)

- 2.3.4 USLD shall not be liable for any personal injury, or death of any person or person, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its operator assisted services, whatever shall be the cause and whether negligent or otherwise.
- 2.3.5 USLD shall not be liable for and shall be indemnified and held harmless by any subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any subscriber, user or any other entity for any personal injury to, or death of, any person or person, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or controlled by the subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to cooperate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by USLD which is not the direct result of USLD's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of USLD.

SECTION 2. RULES AND REGULATIONS (Cont'd)**2.3 Liability of USLD (Cont'd)**

2.3.6 USLD shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof.

2.4 Responsibilities of the Subscriber

2.4.1 The subscriber is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that users comply with tariff regulations. The subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the subscriber to end users. The subscriber is also responsible for the payment of charges for calls originated at the subscriber's numbers which are not collect, third party, calling card, or credit card calls.

SECTION 2. RULES AND REGULATIONS(Cont'd)2.4 Responsibilities of the Subscriber (Cont'd)

2.4.2 The subscriber is responsible for charges incurred for special construction and/or special facilities, which the subscriber requests and which are ordered by USLD on the subscriber's behalf.

2.4.3 If required for the provision of USLD's services, the subscriber must provide any equipment space, supporting structure, conduit and electrical power without charge to USLD.

2.4.4 The subscriber is responsible for arranging access to its premises at times mutually agreeable to USLD and the subscriber when required for USLD personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of USLD's services.

2.4.5 The subscriber shall ensure that the equipment and/or system is properly interfaced with USLD facilities or services, that the signals emitted into USLD network are of the proper mode, bandwidth, power, and signal level for the intended use of the subscriber and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other subscribers. If the Federal Communications Commission or other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, USLD will permit such equipment to be connected with its channels without the use of protective interface devices.

If the subscriber fails to maintain the equipment and/or the system properly, with resulting harm to USLD equipment, personnel, or the quality of service, USLD may, upon written notice, terminate the subscriber's services.

2.4.6 The subscriber must pay USLD for replacement or repair of damage to the equipment or facilities of USLD caused by negligence or willful act of the subscriber, users, or others, by improper use of the services, or by use of equipment provided by the subscriber, users, or others.

SECTION 2. RULES AND REGULATIONS (Cont'd)**2.4 Responsibilities of the Subscriber (Cont'd)**

- 2.4.7 The subscriber must pay for the loss through theft of any USLD equipment installed at subscriber's premises.
- 2.4.8 The subscriber shall place tent cards, phone stickers or other printed documentation furnished by or with the approval of USLD on or in close proximity to all telephones capable of accessing USLD's services and shall take reasonable action to replace any documentation which may be removed, defaced or otherwise rendered unavailable.
- 2.4.9 The subscriber shall not configure its equipment to block or otherwise prevent access by its patrons to locally available interexchange carrier(s) other than USLD unless the appropriate waiver and/or other necessary approval has been obtained from the governing regulatory body.

2.5 Responsibilities of the User

- 2.5.1 The user is responsible for payment of the charges set forth in this tariff unless the responsibility for such payment has been accepted by the called party, a third party, or a subscriber.
- 2.5.2 The user is responsible for compliance with the applicable regulations set forth in this tariff.
- 2.5.3 The user is responsible for establishing its identity as often as necessary during the course of a call.
- 2.5.4 The user is responsible for identifying the station, party, or person with whom communications is desired and/or made at the called number.

SECTION 2. RULES AND REGULATIONS (Cont'd)**2.6 Cancellation or Interruption of Services**

- 2.6.1 Without incurring liability, USLD may discontinue services with a five day notice to a subscriber or may withhold the provision of ordered or contracted services:
- (A) For non payment of any sum due USLD for more than thirty days after issuance of the bill for the amount due,
 - (B) For violation of any of the provisions of this tariff,
 - (C) For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over USLD's services, or policy of any governing authority having jurisdiction over USLD's services, or
 - (D) By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting USLD from furnishing it services.
- 2.6.2 Without incurring liability, USLD may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of subscriber and USLD's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.6.3 Service may be discontinued by USLD, without notice to the subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when USLD deems it necessary to take such action to prevent unlawful use of its service. USLD will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.7 Billing Arrangements

2.7.1 Collect, Calling Card, and Charge Third Party Calls

Charges for calls of this type will be included on the user's or called or third party's regular home or business telephone bill pursuant to billing and collection agreements established by USLD for its intermediary with the applicable telephone company.

2.7.2 Credit Card Calls

Charges for credit card calls will be included on the user's regular monthly statement from the card-issuing company.

2.7.3 Room Charge Calls

When requested by the user, and authorized by the subscriber, the charges may be provided for inclusion on the hotel or motel bill of the user. In such cases, USLD will provide a record of the call detail and charges to the hotel or motel for such billing purposes.

SECTION 2. RULES AND REGULATIONS (Cont'd)**2.8 Validation of Credit**

USLD reserves the right to validate the credit worthiness of users through available credit card, calling card, call number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or USLD may refuse to place the call.

2.9 Contested Charges

For consideration of any disputed charge, a user must submit in writing or by telephone to USLD, within 30 days of the date the bill is issued, the call details and the bases for any requested adjustment. USLD will promptly investigate and advise the user as to its findings and disposition. Any undisputed charges must be paid on a timely basis.

2.10 Billing Entity Conditions

When billing functions on behalf of USLD are performed by local exchange telephone companies credit card companies or others, the payment of charge conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

2.11 Deposits

USLD does not require a deposit from the subscriber.

2.12 Taxes

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are billed as separate line items and are not included in the quoted rates.

2.13 Emergency Service

Calls to emergency service agencies (police, fire, ambulance, etc.) will be completed at no charge.

SECTION 3. DESCRIPTION OF SERVICE3.1 Billing for Calls

Billing for calls placed over the USLD network is based in part on the duration of the call. Timing of each call begins as specified below, and ends when the called party hangs up. Billing is in one-minute increments, and no customer will be billed for an uncompleted call.

- 3.1.1 Collect Calls - Timing begins when the called party accepts the responsibility for payment.
- 3.1.2 Person-to-Person Calls (other than Collect) Timing begins when the designated party comes on the line, or when the caller agrees to speak with a substitute party.
- 3.1.3 All Other Calls - Timing begins when the switch determines the call has been answered by utilizing standard industry methods generally in use for ascertaining answer, and if a call exceeds 18 seconds in duration.

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The airline mile-age between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. USLD uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and NECA Tariff F.C.C. No. 4.

$$\text{FORMULA} = \sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

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SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.3 Service Offerings

The operator assisted services of USLD consist of the provision of collect, approved telephone company calling card, credit card, room charge, billed to a third number (third party) and person-to-person call services provided to users pursuant to arrangements established by USLD's subscribers.

3.4 Directory Assistance

Directory Assistance Service is available to customers of USLD. A Directory Assistance charge applies to each Directory Assistance call regardless of whether the requested Directory Assistance telephone number is furnished.

SECTION 4. RATES AND OTHER CHARGES

4.1 General

This section sets forth the rates and charges applicable to Carrier's Metered Use Service Offering. The total charge for each completed operator assisted call consists of: 1) fixed operator service charge, which will be dependent on the type of billing selected (i.e., calling card, charge third party or other) and/or the completion restriction selected (i.e., station-to-station or person-to-person); 2) a measured usage charge dependent on the duration, distance and time of day of the call, and 3) other additional surcharges as provided herein (i.e. payphone surcharge, non-subscriber surcharge, location surcharge or other). The usage charge element is specified as a rate per minute, which applies to each minute of call duration, with a minimum charge for each call of three minutes, and with fractional minutes of use thereafter counted as one full minute.

The rates set forth in this section are applicable to calls originating and terminating within the Commonwealth of Puerto Rico. Charges may be billed to a local telephone number, major credit card or to the called party.

TIME OF DAY: Rates as follows:

Day	8AM – 5PM	Monday through Friday
Evening	5PM – 11PM	Sunday through Friday
Night/Weekend	11PM – 8AM	Monday through Friday, and all day Saturday
	8AM – 5PM	Sunday

TIME INCREMENTS: Rates are applied in whole unit increments of 60 seconds.

SERVICE AREA: The USLD Service Area includes the entire Commonwealth of Puerto Rico.

SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services (Cont'd)

Payphone Service – IntraIsland

This service allows calls placed with the assistance of a live or automated operator from pay telephones presubscribed to USLD.

Payphone Service – Operator Services Surcharges:

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Payphone Service – Operator Service Per Minute Usage Charges:

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services

Sent Paid Coin Service – IntraIsland

This service allows calls which are placed from public payphones for which End Users pay by inserting coins into the payphone as payment for the calls on a real-time basis.

Sent Paid Coin Service – Surcharges:

The one time surcharge will be added to the first minute of each call in addition to the per minute rates following:

	<u>Charge</u>
Automatic Collect	\$2.50
Directory Assistance	0.75

Sent Paid Coin Service – Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using Sent Paid Coin Service:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services (Cont'd)

Casual Service – IntraIsland

This service allows calls placed with the assistance of a live or automated operator from phones, which are not presubscribed to USLD where the end user first dials USLD's carrier identification code.

Casual Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Casual Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services (Cont'd)

Hospitality (Hotel/Motel) Service – IntraIsland

This service allows for calls placed with the assistance of a live or automated operator from hotel/motel telephones presubscribed to USLD.

Hospitality (Hotel/Motel) Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Hospitality (Hotel/Motel) Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services (Cont'd)

Hospital Service – IntraIsland

This service allows for calls placed with the assistance of a live or automated operator from hospital telephones presubscribed to USLD.

Hospital Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Hospital Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services (Cont'd)

University/Education Service – IntraIsland

This service allows for calls placed with the assistance of a live or automated operator from university/education telephones presubscribed to USLD.

University/Education Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

University/Education Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
Mileage						
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services (Cont'd)

Inmate/Correctional Service – IntraIsland

This service allows for calls placed with the assistance of an automated operator from inmate/correctional facility telephones presubscribed to USLD.

Inmate/Correctional Service - Operator Service Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates above:

	<u>Charge</u>
Automatic Collect	\$2.50
Directory Assistance	0.75

Inmate/Correctional Service - Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined below:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.2 Operator Assisted Services (Cont'd)

Business/Residential Service – IntraIsland

This service allows calls from business and residential locations which presubscribe to one of USLD's direct dial services.

Business/Residential Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Business/Residential Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services

Payphone Service – IntraIsland

This service allows calls placed with the assistance of a live or automated operator from pay telephones presubscribed to USLD.

Payphone Service – Operator Services Surcharges:

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Payphone Service – Operator Service Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services (Cont'd)

Sent Paid Coin Service – Intraliland

This service allows calls which are placed from public payphones for which End Users pay by inserting coins into the payphone as payment for the calls on a real-time basis.

Sent Paid Coin Service – Surcharges:

The one time surcharge will be added to the first minute of each call in addition to the per minute rates following:

	<u>Charge</u>
Automatic Collect	\$2.50
Directory Assistance	0.75

Sent Paid Coin Service – Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using Sent Paid Coin Service:

	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>
Mileage						
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services (Cont'd)

Inmate/Correctional Service – IntraIsland

This service allows for calls placed with the assistance of an automated operator from inmate/correctional facility telephones presubscribed to USLD.

Inmate/Correctional Service - Operator Service Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates above:

	<u>Charge</u>
Automatic Collect	\$2.50
Directory Assistance	0.75

Inmate/Correctional Service - Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined below:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>	<u>Initial</u> <u>Minute</u>	<u>Add'l</u> <u>Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services (Cont'd)

Hospitality (Hotel/Motel) Service – IntraIsland

This service allows for calls placed with the assistance of a live or automated operator from hotel/motel telephones presubscribed to USLD.

Hospitality (Hotel/Motel) Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Hospitality (Hotel/Motel) Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services (Cont'd)

Hospital Service – IntraIsland

This service allows for calls placed with the assistance of a live or automated operator from hospital telephones presubscribed to USLD.

Hospital Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Hospital Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services (Cont'd)

University/Education Service – IntraIsland

This service allows for calls placed with the assistance of a live or automated operator from university/education telephones presubscribed to USLD.

University/Education Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

University/Education Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
Mileage						
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services (Cont'd)

Casual Service – IntraIsland

This service allows calls placed with the assistance of a live or automated operator from phones, which are not presubscribed to USLD where the end user first dials USLD's carrier identification code.

Casual Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Casual Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

Mileage	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.3 Local Exchange Services (Cont'd)

Business/Residential Service – IntraIsland

This service allows calls from business and residential locations which presubscribe to one of USLD's direct dial services.

Business/Residential Service – Operator Services Surcharges

The one time operator surcharge will be added to the first minute of each operator service call in addition to the per minute rates following:

	<u>Charge</u>
0+ Calling Card	\$2.50
0+ Calling Card (Op)	2.50
0- Calling Card (Op)	2.50
0+ Credit Card	2.50
0+ Credit Card (Op)	2.50
0- Credit Card (Op)	2.50
0+ Bill to Third Party (Op)	2.50
0- Bill to Third Party	2.50
Automatic Collect	2.50
0+ Collect (Op)	2.50
0- Collect	2.50
0+ Person to Person (Op)	2.50
0- Person to Person	2.50
Pay Telephone Surcharge	0.34
Directory Assistance	0.75

Business/Residential Service – Operator Services Per Minute Usage Charges

The following are the per minute rates that the customer will incur when using USLD's Operator Services. These rates will apply in addition to the applicable operator surcharge outlined above:

	<u>DAY</u>		<u>EVENING</u>		<u>NIGHT/WKND</u>	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
Mileage						
0-16	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500	\$0.4500
17-33	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500
34-9999	0.4500	0.4500	0.4500	0.4500	0.4500	0.4500

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SECTION 4. RATES AND OTHER CHARGES (Cont'd)

4.4 Subscriber Surcharge - IntraIsland

USLD, on behalf of its subscriber, may charge users a subscriber surcharge of no more than \$7.00, and such surcharge will appear on USLD's bill to the user. USLD requires its subscribers to clearly post any such surcharge on or around the subscriber's equipment from which such surcharge is imposed.

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