

TELEFONICA LARGA DISTANCIA
DE PUERTO RICO, INC.
P.O. BOX 70325
SAN JUAN, PR 00936

INTRAISLAND TARIFF NO. 2
ORIGINAL TITLE PAGE

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

This Tariff contains the rates applicable to the furnishing of resale local exchange telecommunications services provided by Telefónica Larga Distancia de Puerto Rico (TL DPR) within the Commonwealth of Puerto Rico including the municipalities of Vieques and Culebra. This Tariff is on file with the Puerto Rico Telecommunications Regulatory Board (TRB). Copies may be inspected during normal business hours at the Company's principal place of business: Metro Office Park, Building #17 Street 2 Suite 600 Guaynabo, Puerto Rico.

END

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

CHECK SHEET

This tariff contains a title page and pages 1 through 58 inclusive, each of which is effective as of the date shown.

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Explanation of Symbols

- C - Changed Regulation
- D - Discontinued Rate or Regulation
- I - Rate Increase
- M - Matter Relocated Without Change
- N - New Rate or Regulation
- R - Rate Reduction
- S - Reissued Matter
- T - Change in Text But no Change in Rate
or Regulation
- Z - Correction

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

Reference to Other Tariffs

Wherever reference is made to other tariffs, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and successive issues thereof.

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF

This Tariff contains the rates applicable to the furnishing of resold local exchange telecommunications services offered by Telefónica Larga Distancia de Puerto Rico (TL DPR) within the Commonwealth of Puerto Rico including the municipalities of Vieques and Culebra. TL DPR services are available for business and residential Customers. This Tariff is on file with the Puerto Rico Telecommunications Regulatory Board (TRB). Copies may be inspected during normal business hours at the Company's principal place of business: Metro Office Park, Building #17 Street 2 Suite 600 Guaynabo, Puerto Rico.

2. TECHNICAL TERMS AND ABBREVIATIONS

2.1. Access Line

An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Subscriber's location to Company's location or switching center.

2.2. Account code

A numerical code one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate cost of service accordingly. All Account Codes shall be the sole property of Company and no Subscriber shall have any property or other right or interest in the use of any particular account code. Automatic Numbering Identification (ANI) may be used as or in connecting with the account code.

2.3. Add

The addition of a vertical service to existing equipment and/or service at one location.

2.4. Automatic Numbering Identification (ANI)

A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

2.5. Board

Refers to the Puerto Rico Telecommunications Regulatory Board. This agency oversees intraisland communications services provided in Puerto Rico.

2.6. Business Service

Applies to those telephone lines that are classified as business customers.

2.7. Called Station

The station called, or the terminating point of a call.

2.8. Calling Card

A card issued by TL DPR containing such account number assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

2.9. Change

Includes the rearrangement or reclassification of existing service at the same locations.

2.10. Channel

A communications path between two or more points of termination.

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2. TECHNICAL TERMS AND ABBREVIATIONS(Cont.)

2.11. Company

Telefónica Larga Distancia de Puerto Rico, Inc. (TLDPR) of San Juan, Puerto Rico

2.12. Credit Card

A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the cardholder may be charged for future payment.

2.13. Customer

Means the person who, or firm or corporation which, orders service and is responsible for the payment of charges and compliance with the Company's regulations.

2.14. Direct Inward Dialing (DID)

Is a service which allows an incoming exchange call to be dialed directly by a calling party to a station associated with a switching system located on the end user's premises without attendants assistance.

2.15. Disconnect or Disconnection

The termination of a circuit connection between the origination station and the called station or TLDPR's operator.

2.16. Holidays

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (first Monday in September), Thanksgiving Day (fourth Thursday in November) and Christmas Day (December 25).

2.17. Hunting

Routes a call to an idle station line in a prearranged group when the called station is busy.

2.18. Kbps

Kilobits per second, denotes thousand of bits per second.

2.19. LATA

A Local Access and Transport Area ("LATA") is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

2.20. Measured Service

It is the local exchange service that is furnished based on a minimum rental charge for a fixed number of message units and additional charges for additional message units.

2.21. Move

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building.

2.22. Non recurring Charge

One time charges applicable when service is furnished to a new customer or additional services to an existing customer.

2.23. Outside Move Charge

A charge for the transfer of telephone service from one location to another, not on the same premises, made at the customer request.

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2. TECHNICAL TERMS AND ABBREVIATIONS (Cont.)

2.24. PBX

A private branch exchange.

2.25. Premises

A building or building on a contiguous property, not separated by a public highway or right-of-way.

2.26. Resale of Service

Resale of service is the subscription to communications services and facilities by TLDPR and the re-offering of communications services of the Puerto Rico Telephone Company to the public.

2.27. Residential Service

Applies to those telephone lines that are classified as residential customers.

2.28. Station

Each telephone on a line where no telephone associated with the line is provided on the same premises and in the same building; the first termination is station key equipment or a jack for use with a portable telephone.

2.29. Trunk

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

2.30. User

The person(s) utilizing the Company's services.

3. REGULATIONS

3.1. Undertaking of the Company

3.1.1. Scope

- 3.1.1.1. TLDPR undertakes to resale Local Exchange Telecommunications Service in accordance with the terms and conditions set forth in this tariff.
- 3.1.1.2. TLDPR is a facilities based provider of telecommunications services to Customers for their direct transmission and reception of voice, data and other types of communications.
- 3.1.1.3. Company resells access, switching, transport and termination local services provided by telecommunications carriers.
- 3.1.1.4. The Company services are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.
- 3.1.1.5. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

3.2. Limitations of the Provision of Service

- 3.2.1.1. Availability of Service- Service is offered subject to: availability of the necessary and/or service and subject to the provisions of this Tariff.
- 3.2.1.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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3. REGULATIONS (cont).

- 3.2.1.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles of facility, service, equipment, telephone number, process or code. All rights, titles and interest remain, at all times, solely with the Company.
- 3.2.1.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 3.2.1.5. The Company may, upon reasonable notice, make such test and inspections as may be necessary to determine whether the terms and conditions of this Tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 3.2.1.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.
- 3.2.1.7. Restoration of the Service- In the event of failure, service will be restored in compliance with Part 64, Subpart D of the FCC's Rules and Regulations, which specifies the priority for such activities.

When a Customer's services has been disconnected in accordance with this Tariffs and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service. A charge of \$50 per each activation order will be applied.

3.3. Interruption of Services

3.3.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 3.5, herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.

3.3.2. Minimum Service Period

3.3.3. The minimum service period is one month (30 days).

3.3.4. Customers may be required to enter into written service orders, which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

3.4. Liability of the Company

3.4.1. The Company shall have no liability for damages of any kind arising out or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.

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3. REGULATIONS (cont).

3.4 Liability of the Company (cont.)

- 3.4.2. The liability of the Company for damages resulting in whole or part from, or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate monthly charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For purpose of computing such amount a month is considered to have 30 days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.
- 3.4.3. The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to unavoidable interruption in the working of its circuits or those of another common carrier; acts of God; fires, flood or other catastrophes; any law, order, regulation, directive, action or request of the government, including federal and local government having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of such government; national emergencies, insurrections, riots, wars or other labor difficulties; or notwithstanding anything in this Tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 3.4.3.1. Company shall be indemnified and held harmless by the Customer against:
- 3.4.3.1.1. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over company's facilities; and
- 3.4.3.1.2. Claims for patent infringement arising from combining or connecting company's facilities with apparatus and system of the Customer; and
- 3.4.3.1.3. All other claims arising out of any act or omissions of the Customer in connection with any service provided by Company including but not limited to orders for blocking, and cancellation.
- 3.4.4. The Company shall not be liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damages is not the result of the Company's negligence.
- 3.4.5. Company shall not be liable for, and Customer indemnifies and hold harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damages, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (cont.)

3.4 Liability of the Company (Cont.)

3.4.6. No agents or employee of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.

3.4.7. TLDPR is not liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Puerto Rico law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.

3.4.7.1. The Company shall not be liable for any damages, including usage charges, which the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer controlled or Customer provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

3.4.7.2. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnection the terminal equipment or communications system of the Customer, or any third party acting as a Customer's agent, to the Company's network.

3.4.7.3. With respect to Emergency Number 911 Service:

3.4.7.3.1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

3.4.7.3.2. Neither is the Company responsible for any infringement or invasions of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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3. REGULATIONS (cont).

3.4 Liability of the Company (Cont.)

3.4.7.3.3. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.

3.4.7.3.4. The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.

3.4.7.3.5. As part of providing any private listing or semi private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listing, but will not be liable in any manner should a number be divulged.

3.4.7.3.6. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Tariff, the Customer agrees to the release of such information under the above provision.

3.4.7.3.7. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and will nor be liable for any delays in commencing service to any Customer.

3.5. Use

3.5.1. The Customer may use Service for the transmission of communications for any lawful purpose for which it is technically suited.

3.5.2. Service may not be used for any unlawful purpose or for any purpose for which the Customer receives any payment or other compensation. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

3.5.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

3.5.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

3.5.5. Recording of telephone conversation of service prohibited by the Company under this Tariff is prohibited except as authorized by applicable federal, state and local laws.

3.5.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.

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3. REGULATIONS (cont).

3.5. Use (cont.)

3.5.7. Service will not be used in any manner, which interferes with other persons in the use of their services, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.

3.6. Claims

3.6.1. The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, or infringement of copyright in connection with the material transmitted over the Company's facilities; and any other claim resulting from any act or omission of the Customer, relating to the use of the Company's facilities.

3.7. Equipment and Facilities

3.7.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:

3.7.1.1. The transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

3.7.1.2. The reception of signals by Customer provided equipment; or

3.7.1.3. Network control signaling when performed by Customer provided network control signaling equipment.

3.7.2. At request of the Customer, installation or maintenance may be performed outside of the company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

3.8. Customer Responsibility

3.8.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making. This includes charges incurred by the customer both toll and monthly recurring charges for the full period of time after the customer cancels the service until the other provider transfer the service. If the customer, however request in writing that their service be cut immediately, customer is only responsible for the proceeding 7 business days after the order was received. This is to ensure customer does not lose service during a transfer from one provider to another.

3.8.2. The Customer is responsible for compliance with applicable regulations set forth in this Tariff.

3.8.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

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3. REGULATIONS (cont).

3.8.4. The Customer is responsible for all service requests in writing via fax or mail including but not limited to request to block, cancel services, make any changes to existing services or order new services.

3.9. Payment and billing

3.9.1. The Customer is responsible for payment of all charges for facilities and services furnished by the Company. Charges are based on actual usage, and usage charges are billed monthly in arrears while all monthly fixed recurring charges are billed in advance.

3.9.2. Federal and Local taxes, where applicable, shall be added to the charges contained herein.

3.9.3. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. Service continues to be provided until new provider transitions the service on to theirs or customer request discontinuance of service immediately neither on not less than thirty (30) day notices.

3.9.4. TLDPR reserves the right to bill services offered and to demand the payment of these services for a term of five (5) years, in accordance with the Civil Code of Puerto Rico, Section 5296. (Actions that prescribes at five (5) years).

3.9.5. From the date the invoice is sent, customer has twenty (20) days to object or questions such invoice or charge. Any amount invoiced to the Customer, as to which there is no controversy, shall be immediately paid. If TLDPR does not receive objection in the manner provided in this Tariff within twenty (20) days after a bill is rendered, the account shall be deemed correct and binding upon customer. The Customer may file such complaint, objections, or dispute by mail to the address that follows or personally at our offices located at Metro Office Park Building 17, street 2 suite 600, San Juan, PR during our regular business hours. If the Customer should not pay, questions or dispute an invoice or charge thereof, within said fifteen (15) days, the same will be deemed correct, and TLDPR may proceed to suspend or terminate any service, which TLDPR is currently providing to the Customer. If the Customer shall file such complaint, objection or dispute TLDPR Customer Service personnel will review your case and issue a report within thirty (30) days from receipt of the complaint. (T)

3.9.6. Bills are due and payable upon receipt. Penalty Fee at the lesser of (1) the rate of one and one half (1.5) percent per month and (2) the highest rate allowed by law per month, shall accrue upon any unpaid amount commencing thirty (30) days after the date of the bill for the amount first sent. In the event that the Company fees or any expenses, including attorney's fees in collecting, or to collect any charges owed, the Company may charge the subscriber all fees and expenses reasonable incurred. Collection fees on unpaid charges shall begin to accrue when the account is assigned to an outside collection agency. Such collection fees are separate and distinct from attorney's fees and other costs incurred in collecting charges. Customer will be responsible for a \$25 reconnect fee per line if the service canceled for non-payment, as well as any additional fees charges by the carrier to TLDPR for disconnection or reconnection. (T)

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (cont).

3.9. Payment and billing(cont).

3.9.7. The customer may appeal any adverse Final Decree; within thirty (30) days from the date such decree was notified to the customer, to Telecommunications Regulatory Board of Puerto Rico, located at 235 Ave. Arterial Hostos, Suite 1001, San Juan, PR 00918-1453. Such appeal must be filed in writing and signed by the Customer, and contain Customer's name, address notify the appealing of the Decree from TLDPR, an account of all relevant facts, brief description of the Final Decree, legal citation, the remedy requested by the Customer and other matter which the Customer deem appropriate. Please be advised that it is Customer obligation to inform TLDPR the filing of such appeal, and also to provide TLDPR with a copy of the same and all documents which the customer have submitted as a part thereof.

3.9.8. Any other dispute, which the Customer may have, regarding or arising under the service Agreement, and any service TLDPR is currently providing to the Customer, must be made in writing or personally at our offices. TLDPR will notify the Customer of the result of the investigation within fifteen (15) days. If the Customer should not agree with TLDPR's finding, the Customer might within thirty (30) days from the date of the Notice or TLDPR's decision, file a petition for review before the Board. The petition for review shall be in writing, signed by you and shall contain: Customer's name and address, notify that the Customer are requesting a review from TLDPR decision, an account of all relevant facts, a brief description of all relevant facts, a brief description of the Final Decree, legal citations, the remedy requested by the Customer and any other consider appropriate. Please be advised that it is Customer obligation to inform TLDPR the filing of such appeal, and also to provide TLDPR with a copy of the same and all documents which the customer have submitted as a part thereof.

3.10. Discontinuance of Service by TLDPR

3.10.1. Company reserves the right to immediately discontinue furnishing the service to Customer without incurring liability:

3.10.1.1. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or

3.10.1.2. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or

3.10.1.3. If the Company consider such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or

3.10.1.4. For unlawful use of the service or use of the service for unlawful purpose; or

3.10.1.5. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (cont).

3.10. Discontinuance of Service by TLDPR (cont).

3.10.2. Company may discontinue service according to the following conditions upon fifteen (15) days' written notice:

3.10.2.1. For violation of any conditions governing the furnishing of service; or

3.10.2.2. Upon non-payment of any sum due to the Company; or

3.10.2.3. For Customer's breach of the contract for service between the Company and Customer; or

3.10.2.4. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

3.10.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnishing up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.

3.10.4. The Company may refuse to permit collect calling, calling card, third number billing which determines to be fraudulent and/or may limit the use of these billing options or services.

3.11. Termination Penalty

3.11.1. For a term plan in which a customer terminates all their local services prior to the fulfillment of their term commitment, the customer will be assessed a termination penalty. This penalty consists of the average billing for the months already billed, multiplied by the number of remaining months multiplied by 25% of the average monthly billing. For billing purpose, each month is considered to have 30 days. Not necessarily correspond to calendar month. This termination penalty will be billed in one lump sum.

3.12. Advanced Payments and Deposits

3.12.1. The Company requires an advanced payment for all monthly recurring charges and a deposit equal to one month's charges. Deposit may be two times long distance and local service charges. For local service the standard deposit is \$50 per access line. In special cases deposit may be made in the form of a financial guarantee bond. Company reserves the right to adjust the advanced payments and deposits, as necessary.

3.13. Inspections

3.13.1. The Company may, upon suitable notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding equipment and interconnections are being complied with in the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company owned facilities.

3.13.2. If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer in writing of the need for protective action. In the event that the Customer fails to advise the Company within ten (10) days after such notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. The Company will provide the Customer on reasonable request with a statement of technical parameters the Customer's equipment must meet.

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

3. REGULATIONS (cont).

3.14. Deposits

3.14.1. Any applicant whose credit has not been duly established may be required to make a deposit to be held as a guarantee of payment of charges at the time of application. An existing subscriber may be required to make a deposit or increase a deposit presently held. A deposit is not exceeding the estimated charges for two (2) months' service plus installation may be required. The deposit will be returned upon the discontinuance of service or at the end of six (6) months of a satisfactory credit history. The fact that a deposit has been made in no way relieves the subscriber from complying with the regulations with respect to prompt payment of bills on presentation. The Company will pay interest on deposits pursuant to the rules and regulations of the Commonwealth of Puerto Rico.

3.15. Interconnection

3.15.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall secure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, and data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operates its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.

3.15.2. Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.

3.15.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the carrier's tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

ISSUED: FEBRUARY 11, 2005

EFFECTIVE: JUNE 21, 2007

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION

4.1. Application of Tariffs

4.1.1. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required or allowed by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs.

This tariff applies to business main line and residential services, business trunks, and residential two party line service.

4.1.2. Application of Charges

There will be a monthly billing charge for each invoice of \$5.75. If customer is subscribed to TLD Long Distance Service, this charge will be waived.

4.1.3. Local Area Capacity

Rates	Capacity
Scale 1 (Metropolitan Area)	40,000 +
Scale 2	10,001 – 40,000

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The municipalities per scale are taken directly form PRTC' s tariff.

4.1.4. Measured Service

4.1.4.1. Measured Service is any call originated and terminated within the same metropolitan area.

4.1.4.2. Local Measured usage charges apply to all local calls.

4.1.4.3. Measured Service Rates

4.1.4.3.1. The rates per line don't include the terminal equipment.

4.1.4.3.2. Charge per additional unit \$0.13.

One unit is charged for each central office that must be used to process the call.

4.1.5. Per minute Service

4.1.5.1. Is any call originated and terminated within the same metropolitan area.

4.1.5.2. Per minute usage charges apply to customers with intraisland and domestic long distance service with TLDPR.

4.1.5.3. A price per minute for local calls applies on bundled scenarios with other services such as Internet and Data Communications. There is a monthly usage volume required to obtain the special rate. The rates that apply are included in the next table.

Monthly Usage Volume	\$0	\$500	\$2,000	\$10,000	\$50,000
Price per minute (Voice calls)	\$0.060	\$0.050	\$0.0400	\$0.030	\$0.025

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ISSUED: JUNE 18, 2007

EFFECTIVE: JUNE 18, 2007

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4.1.6. Pay Telephone Charges

- 4.1.6.1. A charge per call is applicable to all calls that originate from any domestic and intraisland pay telephone used to access the Company's services. The Pay Telephone Charge, which is in addition to usage charges, applicable service and charges associated with the Company's service as set forth herein, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.
- 4.1.6.2. Pay telephones include coin-operated and coin less phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Charge applies to the initial complete call and any re-originated call.
- 4.1.6.3. The Pay Telephone Charge does not apply to calls placed from pay telephones at which the customer pays for service by inserting coins during the progress of the call.
- 4.1.6.4. The applicable Pay Telephone Charge is \$0.75 per call.

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INTRAISLAND TARIFF NO. 2
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ISSUED: JANUARY 31, 2003

EFFECTIVE: JUNE 21, 2007

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.7 Business Service

Business services apply to telephone lines that are classified as business customers. Public access line service is also classified as business.

The following business access options are offered: (1) Business access line, (2) trunk access line (3) Coin Access Line, and (4) Centrex.

A business access line provides a Customer with a single, analog, voice-grade line that can be used to place or receive one call at a time. There are two types of service: (1) Business Main Station Regular Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. (2) Business Main Line Service is line for business customer terminated in a multi-line telephone, key telephone equipment, intercommunicating system or any similar arrangement. The customer will usually have access to more than one Business Main Line at the same location.

The following scale and rates are taken directly from PRTC 's tariffs based on their central office capacity. We will offer a discounted price listed below using the same scale as PRTC.

4.1.7 4.1.6 Business Service (cont.)

4.1.7.1. Business Main Station

Service	Monthly Charge per line	Capacity	Measured Service Unit Allowance
Business Main Station, Scale 1	\$23.05	40,000 +	85
Business Main Station, Scale 2	\$22.35	10,001 - 40,000	85

4.1.7.2. Business Main Line

Service	Monthly Charge per line	Capacity	Measured Service Unit Allowance
Business Main Line, Scale 1	\$36.65	40,000 +	85
Business Main Line, Scale 2	\$35.65	10,001 - 40,000	85

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.6. Business Service (Cont.)

4.1.7.3. Business Trunk Line

Business trunk are designed to handle high-traffic volumes associated with connection to Customer-provided PBX equipment.

Service	Main Line	Additional Line	CO Capacity
Business, per trunk Scale 1	\$40.65	\$28.60	40,000 +
Business, per trunk Scale 2	\$39.65	\$27.60	10,001 - 40,000

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The local usage allowance per principal trunk line in number of units: 85

4.1.7.4. Coin Access Line

4.1.7.4.1. Monthly Charge \$36.80

4.1.8. Residential Service

Residential service and rates apply to end user service that is furnished.

In any part of an end user's home or apartment. In an office of any doctor, nurse or veterinary surgeon, provided that the office is located in a domestic establishment.

In college fraternity or sorority houses and college dormitories, where member lodge or board within the house.

In patient's rooms in hospitals or institutions.

The residential service types available are as follows: (1) Residential Measure Rate and (2) Flat Rate.

The following scale and rates are taken directly from PRTC's tariffs based on their central office capacity. We will offer a discounted price listed below using the same scale as PRTC.

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 CANCELS 1ST PAGE NO. 21

ISSUED: JULY 8, 2003

EFFECTIVE: JUNE 21, 2007

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.8 4.1.7. Residential Service (Cont.)

4.1.8.1. Residential Main Line

Service	Monthly Charge per line	Connection Charge	Measured Service Unit Allowance
Residential Main Line, Measure Service I, Scale 1	\$ 9.25	\$50.00	70
Residential Main Line, Measure Service I, Scale 2	\$ 8.70	\$50.00	60
Residential Main Line, Measure Service II, Scale 1	\$16.35	\$50.00	160
Residential Main Line, Measure Service II, Scale 2	\$13.25	\$50.00	125
Residential Main Line, Unlimited Measured Service, Scale 1	\$20.80	\$50.00	N/A
Residential Main Line, Unlimited Measured Service, Scale 2	\$17.10	\$50.00	N/A

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4.1.8.2. Residential Main Station

Service	Monthly Charge per line	Connection Charge	Measured Service Unit Allowance
Residential Main Station, Measured Service I, Scale 1	\$ 7.25	\$50.00	70
Residential Main Station, Measured Service I, Scale 2	\$ 6.70	\$50.00	60
Residential Main Station, Measured Service II, Scale 1	\$14.35	\$50.00	160
Residential Main Station, Measured Service II, Scale 2	\$11.25	\$50.00	125
Residential Main Station, Unlimited Measured Service, Scale 1	\$18.80	\$50.00	N/A
Residential Main Station, Unlimited Measured Service, Scale 2	\$15.10	\$50.00	N/A

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INTRAISSLAND TARIFF NO. 2
 2ND REVISED PAGE NO. 22
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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.8. 4.1.7. Residential Service (Cont.)

4.1.8.3. Residential Two (2) Party Main Station

Service	Monthly Charge per line	Connection Charge	Measured Service Unit Allowance
Residential Two (2) Party Main Station, Measured Service I, Scale 1	\$ 6.05	\$50.00	60
Residential Two (2) Party Main Station, Measured Service I, Scale 2	\$ 5.45	\$50.00	60
Residential Two (2) Party Main Station, Measured Service II, Scale 1	\$13.60	\$50.00	150
Residential Two (2) Party Main Station, Measured Service II, Scale 2	\$10.55	\$50.00	115
Residential Two (2) Party Main Station, Unlimited Measured Service, Scale 1	\$17.35	\$50.00	N/A
Residential Two (2) Party Main Station, Unlimited Measured Service, Scale 2	\$13.70	\$50.00	N/A

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4.1.9. Non-Recurring Charges

Non Recurring Charges apply on a per-order basis to various Customer request for ordering, connecting, installing, changing or moving telecommunications services

Outside Move/Install:

Business Main Station	\$120.00
Business Main Line	\$130.00
Business Additional Line	\$ 60.00
Business Trunk Line	\$130.00
Business Additional Trunk	\$ 65.00
Coin Access Line	
First	\$150.00
Additional	\$ 75.00
Residential Main Station	\$ 50.00
Residential Main Line	\$ 50.00
Residential Two (2) Party Main Station	\$ 50.00

Order Charges:

Voice grade Change	\$ 30.00
Service transfer	\$ 40.00
Restoration of service due to non-payment	\$25.00
Change of Telephone Number (don't include voice grade change)	\$25.00
Change of Measured Service type (Measured Service I, II, or unlimited)	\$25.00
Inside Wire Installation	\$45.00
Change of main telephone number register on Directory	\$20.00

ISSUED: JANUARY 31, 2003

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.8. PIC Charge

IntraLATA PIC, per line, per request	\$ 5.00
InterLATA PIC, per line, per request	\$ 5.00

4.1.9. Custom Calling Features

Custom Calling Service features are available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service or from all servicing offices. Transmission levels may not be sufficient in all cases.

4.1.9.1. Definition

4.1.9.1.1. Call Waiting / Cancel Call Waiting

Call Waiting (CW) provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a CW Customer to disable CW for the duration of an outgoing telephone call. CCW is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

4.1.9.1.2. Call Forward

Call Forward, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with Call Forwarding is billed for the forwarded leg of the call is chargeable; the Customer with Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding-Enhanced Gives the user the option to add features such as Line Termination, Speed Calling Individual, Speed Calling Group, Conference Arrangement Attendant Assisted, and Conference Arrangement Station Controlled.

4.1.9.1.3. Speed Dial

This feature allows a user to dial selected numbers using (1) or two (2) digits. Up to eight (8) eight numbers (single digit, or thirty (30) numbers with two (2) digits) can be selected.

4.1.9.1.4. Three Way Calling

The Three-Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group.

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.9. Custom Calling Features (cont.)

4.1.9.1.5. Touch Tone

Service will be provisioned rotary unless touch-tone service is requested. Touch-tone allows quicker dialing access to many features unavailable to rotary users.

4.1.9.1.6. Caller Identification

This service identifies the number that is calling.

4.1.9.1.7. Group Hunting

This feature allows the user to set a group of lines as ring down lines that a call will automatically ring to if the preceding line is busy. Different variations include circular hunting that sends the next call to the top when the last is busy, and straight line hunting that stops at the bottom of a group.

4.1.9.1.8. Return Call

This service allows the customer automatically calls the last person who phoned him/her, even though the call has been answer or the customer does not recognize the telephone number. The Return call service identified the last call received through a code dialed by the customer. It also indicates through a recorded message, how to return the call to the last phone number. The customer could automatically deactivate the option by just hang up. If the line were busy, the central office would keep trying to place the call up to a maximum of 30 minutes. When both lines are available a distinctive ring would notify the customer. If the Customer takes the phone, the call would be automatically dialed.

4.1.9.1.9. Repeat Call

This service allows the customer to place automatically the last number called by dialing the activation code, even though the call has not been answer. If the line were busy, the central office would keep trying to place the call up to a maximum of 30 minutes. When both lines are available a distinctive ring would notify the customer. If the Customer takes the phone, the call would be automatically dialed.

4.1.9.1.10. Call Restriction

It allows the customer to reject the calls from "PRIVATE" telephone number. The calls would be block and directed to the Central Office where a recorded message would answer, indicating the person who call that the customer is not interest in receiving call without identification.

4.1.9.1.11. Distinctive Ring

When this service is activated it allows the customer to identify the call through the distinctive ring. The phone keypad could be use to add, eliminate or modify the phone number information. Calls from phone numbers do not included in the list would have a normal ring.

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.9. Custom Calling Features (cont.)

4.1.9.1.12. Selective Call Transfer

It allows the customer to transfer selectively calls to another phone number. The calls could be transfer only if they are included in the list of calls to be transfer. The phone keypad could be use to add, eliminate or modify the phone number information of the list.

4.1.9.1.13. Selective Call Acceptance

Through this service the customer accept selectively calls from a list of phone numbers. The phone keypad could be use to add, eliminate or modify the phone number information of the list.

4.1.9.1.14. Call Trace

It provides the customer through an activation code, the option of automatically identify the last number entrance call and allows the creation of a record. This record would be delivered to a governmental agency, when the customer ask for and have presented a lawsuit.

4.1.9.1.15. Directory Charge

Each customer will be assessed a charge for a directory book.

4.1.9.2. Terms and Conditions

4.1.9.2.1. These services are subject to availability of facilities.

4.1.9.2.2. One activation charge per service would applied to one or more service options of Custom Calling Features when the options are required in the same occasion and by the same service of the customer.

4.1.9.2.3. When a customer request an addition of one or more options of the Custom Calling Feature in order to complete any of the combination of services available, specify in section 4.1.9.3. (Rates), the recurring charge would change in accordance with the rates applied to the corresponding service, in addition to the activation charge.

4.1.9.2.4. The rates in this Tariff would not include the long distance charge or any other applicable charges. This would apply to all completed calls.

4.1.9.2.5. All the options are available for residential and business customer with touch-tone phones.

4.1.9.2.6. A minimum period of one month would be applied for requesting any of the options.

4.1.9.2.7. It would be sole responsibility of the customer to verify the compatibility of the telephone for the option of "Call Identification".

4.1.9.2.8. If a Customer is already subscribed to the "Call Identification" option and requested a re-activation of the service, an additional charge of \$5.00 per activation would apply.

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 2ND REVISED PAGE NO. 26
 CANCELS 1ST REVISED PAGE NO. 26

ISSUED: MAY 21, 2003

EFFECTIVE: MAY 21, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.9. Custom Calling Features (cont.)

4.1.10.3. Rates

4.1.10.3.1. A non-recurring charge of \$5.00 per activation charge applies for all the options.

Service	Recurring Charge per Month	Connection Charge	Non-Recurring Charge
Call Waiting (CW)	\$2.00	0	N/A
Speed Dial, 8 number capacity (SP 8)	\$2.40	0	N/A
Speed Dial, 30 number capacity (SP30)	\$4.80	0	N/A
Three Way Calling (3WC)	\$2.00	0	N/A
Call Forward (CF)	\$2.00	0	N/A
Combination of CW, CF, and 3WC in the same line	\$3.60	0	N/A
Combination of CW, CF, and 3WC with SP 8 in the same line	\$5.40	0	N/A
Combination of CW, CF, and 3WC with SP 30 in the same line	\$7.20	0	N/A
Return Call (Unlimited), Residential	\$3.00	0	N/A
Return Call (Unlimited), Business	\$4.00	0	N/A
Return Call (Per Activation), Residential	N/A	0	N/A
Return Call (Per Activation), Business	N/A	0	\$0.75
Repeat Call (Unlimited), Residential	\$2.50	0	N/A
Repeat Call (Unlimited), Business	\$3.50	0	N/A
Repeat Call (Per Activation), Residential	N/A	0	N/A
Repeat Call (Per Activation), Business	N/A	0	\$0.75
Caller ID, Residential	\$5.50	0	N/A
Caller ID, Business	\$7.75	0	N/A
Caller ID by Name, Residential	\$6.25	0	N/A
Caller ID by Name, Business	\$7.50	0	N/A
Anonymous Call Reject	\$4.00	0	N/A
Distinctive Ring, Residential	\$1.75	0	N/A
Distinctive Ring, Business	\$2.50	0	N/A
Selective Call Forward, Residential	\$1.75	0	N/A
Selective Call Forward, Business	\$2.50	0	N/A
Selective Incoming Call Restriction, Residential	\$2.00	0	N/A
Selective Incoming Call Restriction, Business	\$3.00	0	N/A
Selective Call Acceptance, Residential	\$1.75	0	N/A
Selective Call Acceptance, Business	\$2.50	0	N/A
Call Trace (Unlimited)	\$7.00	0	N/A
Call Trace (Per Activation)	N/A	N/A	\$1.00
Repeat Call and Return Call	\$3.90	0	N/A
Distinctive Ring and Selective Call Forward	\$2.75	0	N/A
Distinctive Ring and Selective Call Restriction	\$2.75	0	N/A
Distinctive Ring and Selective Call Acceptance	\$2.75	0	N/A
Selective Call Forward and Call Restriction	\$2.75	0	N/A
Selective Call Forward and Call Acceptance	\$2.75	0	N/A
Selective Call Restriction and Call Acceptance	\$2.75	0	N/A
Return Call and Distinctive Ring	\$3.30	0	N/A

(C)

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.9. Custom Calling Features (cont.)

4.1.9.3 Rates (cont.)

Service	Recurring Charge per Month	Connection Charge	Non-Recurring Charge
Return Call and Selective Call Forward	\$3.30	0	N/A
Return Call and Selective Call Restriction	\$3.30	0	N/A
Return Call and Selective Call Acceptance	\$3.30	0	N/A
Repeat Call and Distinctive Ring	\$3.30	0	N/A
Repeat Call and Selective Call Forward	\$3.30	0	N/A
Repeat Call and Selective Call Restriction	\$3.30	0	N/A
Repeat Call and Selective Call Acceptance	\$3.30	0	N/A
Return Call, Repeat Call and Distinctive Ring	\$4.95	0	N/A
Return Call, Repeat Call and Selective Call Forward	\$4.95	0	N/A
Return Call, Repeat Call and Selective Call Restriction	\$4.95	0	N/A
Return Call, Repeat Call and Selective Call Acceptance	\$4.95	0	N/A
Return Call, Distinctive Ring and Selective Call Forward	\$4.40	0	N/A
Return Call, Distinctive Ring and Selective Call Restriction	\$4.40	0	N/A
Return Call, Distinctive Ring and Selective Call Acceptance	\$4.40	0	N/A
Return Call, Selective Call Forward and Selective Call Acceptance	\$4.40	0	N/A
Return Call, Selective Call Forward and Selective Call Restriction	\$4.40	0	N/A
Return Call, Selective Call Restriction and Selective Call Acceptance	\$4.40	0	N/A
Repeat Call, Distinctive Ring and Selective Call Forward	\$4.40	0	N/A
Repeat Call, Distinctive Ring and Selective Call Restriction	\$4.40	0	N/A
Repeat Call, Distinctive Ring and Selective Call Acceptance	\$4.40	0	N/A
Repeat Call, Selective Call Forward and Selective Call Acceptance	\$4.40	0	N/A
Repeat Call, Selective Call Forward and Selective Call Restriction	\$4.40	0	N/A
Repeat Call, Selective Call Restriction and Selective Call Acceptance	\$4.40	0	N/A
Distinctive Ring, Selective Call Forward and Selective Call Restriction	\$3.85	0	N/A
Distinctive Ring, Selective Call Forward and Selective Call Acceptance	\$3.85	0	N/A
Distinctive Ring, Selective Call Restriction and Selective Call Acceptance	\$3.85	0	N/A

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.9. Custom Calling Features (cont.)

4.1.9.3 Rates (cont.)

Service	Recurring Charge per Month	Connection Charge	Non-Recurring Charge
Selective Call Forward, Selective Call Restriction and Selective Call Acceptance	\$3.85	0	N/A
Return Call, Repeat Call, Distinctive Ring and Selective Call Forward	\$5.95	0	N/A
Return Call, Repeat Call, Distinctive Ring and Selective Call Restriction	\$5.95	0	N/A
Return Call, Repeat Call, Distinctive Ring and Selective Call Acceptance	\$5.95	0	N/A
Return Call, Repeat Call, Selective Call Forward and Selective Call Restriction	\$5.95	0	N/A
Return Call, Repeat Call, Selective Call Forward and Selective Call Acceptance	\$5.95	0	N/A
Return Call, Repeat Call, Selective Call Restriction and Selective Call Acceptance	\$5.95	0	N/A
Distinctive Ring, Selective Call Forward, Selective Call Restriction and Selective Call Acceptance	\$4.90	0	N/A
Return Call, Distinctive Ring, Selective Call Forward, and Selective Call Restriction	\$5.45	0	N/A
Return Call, Distinctive Ring, Selective Call Forward, and Selective Call Acceptance	\$5.45	0	N/A
Return Call, Selective Call Restriction, Selective Call Forward, and Selective Call Acceptance	\$5.45	0	N/A
Return Call, Distinctive Ring, Selective Call Restriction, and Selective Call Acceptance	\$5.45	0	N/A
Repeat Call, Distinctive Ring, Selective Call Forward, and Selective Call Restriction	\$5.45	0	N/A
Repeat Call, Distinctive Ring, Selective Call Forward, and Selective Call Acceptance	\$5.45	0	N/A
Repeat Call, Selective Call Restriction, Selective Call Forward, and Selective Call Acceptance	\$5.45	0	N/A
Repeat Call, Distinctive Ring, Selective Call Restriction, and Selective Call Acceptance	\$5.45	0	N/A
Return Call, Repeat Call, Distinctive Ring, Selective Call Forward, and Selective Call Restriction	\$6.65	0	N/A
Return Call, Repeat Call, Distinctive Ring, Selective Call Forward, and Selective Call Acceptance	\$6.65	0	N/A
Return Call, Repeat Call, Distinctive Ring, Selective Call Forward, and Selective Call Acceptance	\$6.65	0	N/A
Return Call, Repeat Call, Selective Call Restriction, Selective Call Forward, and Selective Call Acceptance	\$6.65	0	N/A
Return Call, Distinctive Ring, Selective Call Forward, Selective Call Restriction and Selective Call Acceptance	\$6.20	0	N/A

TELEFONICA LARGA DISTANCIA
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 P.O. BOX 70325
 SAN JUAN, PR 00936

INTRAISLAND TARIFF NO. 2
 6TH REVISED PAGE NO. 29
 CANCELS 5TH PAGE NO. 29

ISSUED: FEBRUARY 11, 2005

EFFECTIVE: JUNE 21, 2007

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.1 Application of Tariffs (cont.)

4.1.10. Custom Calling Features (cont.)

4.1.10.3. Rates (cont.)

Service	Recurring Charge per Month	Connection Charge	Non-Recurring Charge
Repeat Call, Distinctive Ring, Selective Call Forward, Selective Call Restriction and Selective Call Acceptance	\$6.20	0	N/A
Return Call, Repeat Call, Distinctive Ring, Selective Call Forward, Selective Call Restriction and Selective Call Acceptance	\$7.80	0	N/A
Remote Call Forward	\$12.80	\$50.00	N/A
Tel Touch, Business Main Line	\$0	0	N/A
Tel Touch, Residential Main Line	\$0	0	N/A
Tel Touch for PBX Trunk	\$0	0	N/A
Tel Touch for Business Main Station	\$0	0	N/A
Tel Touch, Residential Main Station	\$0	0	N/A
Tel Touch, Station	\$0	0	N/A
Music on Hold	\$30.00	0	N/A
Paging Access	\$30.00	0	N/A
Group Hunting Feature	\$10.00	\$30.00	N/A
Two Party line Service Additional Charge	\$4.00	0	N/A

4.1.12. Custom Calling Service

4.1.12.1. This service is only available to residential customers. The customers will have the services listed below:

- Anonymous Call Rejection
- Return Call
- Repeat Call
- Call Trace
- Caller ID by Name
- Call Forward
- Call Waiting
- Distinctive Ringing
- Selective Call Acceptance
- Selective Call Forward
- Three Way Calling
- Speed Dial, 8 numbers capacity
- Selective Incoming Call Restriction

4.1.12.2. Rates

4.1.12.2.1. A non-recurring charge of \$5.00 per activation charge applies.

4.1.12.2.2. A monthly charge of \$7.99 will apply.

(I)

TELEFONICA LARGA DISTANCIA
DE PUERTO RICO, INC.
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SAN JUAN, PR 00936

INTRAISLAND TARIFF NO. 2
1ST REVISED PAGE NO. 29.1
CANCELS ORIGINAL PAGE 29.1

ISSUED: FEBRUARY 11, 2005

EFFECTIVE: JULY 19, 2006

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.2. Directory Assistance (411)

4.2.1. The Directory Assistance Service provides the customer support through an operator.

4.2.2. Terms and Conditions

4.2.2.1. The customer could request one (1) telephone number per each call to the Directory Assistance Service. (C)

4.2.3. Rates

4.2.3.1. The following rates apply to the Directory Assistance Service in addition to any other applicable charges.

For each call to the Directory Assistance Service in excess of the capacity	\$1.25	(A)
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ISSUED: JANUARY 31, 2003

EFFECTIVE: OCTOBER 3, 2006

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.3. Telephone Directory Listing Services

Additional Listing in Alphabetical Section of PRTC's Directory	\$5.00
Additional Name in Alphabetical Section of PRTC's Directory	\$5.00
Unlisted Number in Alphabetical Section of PRTC's Directory	\$3.00

(A)

4.4. Centrex Service

- 4.4.1. This is a product of PRTC designed to offer all of the functions of a PBX system by using the PRT Central Office to perform all PBX tasks for the end user.
- 4.4.2. The customer shall provide all the electricity and space required for the proper function of the Centrex System located at the Customer facilities.
- 4.4.3. This service is subject to the availability of the equipment and the external facilities.
- 4.4.4. The minimum period for this service is five (5) years beginning on the date in which the service is established.
- 4.4.5. Penalty Charges for termination of C.O. Centrex applied in the following cases:
 - 4.4.5.1. Complete termination of the service.
 - 4.4.5.2. If the customer reduce the quantity of main station that has been subscribed and this reduction exceed the 20% of the total amount of main station in service during the initials months of the natural year.
- 4.4.6. Penalty Charges for prior termination of Centrex Operator Console applied when:
 - 4.4.6.1. It has been installed more than 120 days
 - 4.4.6.2. The console has been disconnected prior to the expiration term and the system don't have been totally disconnected, then applies a charge equals to the complete amount of the remaining part of the subscription.
- 4.4.7. Rates
 - 4.4.7.1. The following rates don't include local service charges or other applicable charges.

Service	Recurring Charge per Month	Connection Charge	Non-Recurring Charge
Main C.O. Centrex Station, primary location, each one	\$22.40	\$37.50	\$30.00
Main C.O. Centrex Station, secondary location, each one	\$22.40	\$50.00	\$30.00
C.O. Centrex extension, primary location, each one	\$1.50	\$25.00	\$25.00
C.O. Centrex extension, secondary location, each one	\$1.50	\$25.00	\$25.00
Console with 20 lights for identification of incoming calls and group of busy circuits.	\$200.00	0	\$1,200.00
Console with 40 lights for identification of incoming calls and group of busy circuits.	\$225.00	0	\$1,275.00
Centrex add pilot number, each one	\$13.65	0	\$65.00
Centrex Dial or Manual Type Trunk Terminal, each one	\$20.00	0	\$65.00
Centrex Tie Line Manual Terminal, Outward Dialing	\$14.35	0	\$100.00
Centrex Tie Line Manual Terminal, Inward Dialing	\$14.35	0	\$100.00
Centrex Tie Line Manual Terminal, Outward and Inward Dialing	\$20.00	0	\$100.00
Centrex Switching Tie Line Terminal, Local Service	\$28.70	0	\$150.00
Centrex Switching Tie Line Terminal, Long Distance Service	\$40.00	0	\$150.00

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.4 Centrex Service (cont.)

4.4.7 Rates (cont.)

Service	Recurring Charge per Month	Connection Charge	Non-Recurring Charge
Centrex Switching Tie Line Terminal, Special Arrangement	\$72.15	0	\$150.00
Connection Charge per terminal of Central Office	\$0	0	\$10.00

4.4.8. Centrex Optional Services

4.4.8.1. Rates

Service	Recurring Charge per Month	Connection Charge
Long Distance Call Diverting per Main Centrex Station	\$0.95	\$10.00
Centrex Code Call Trunk Terminal, each one	\$28.75	\$150.00
Centrex Access to Paging Trunk Terminal, each one	\$28.75	\$100.00
Centrex Dictation Trunk Terminal, each one	\$69.00	\$150.00
Centrex Conference Arrangement, per station	\$57.50	\$100.00
Centrex Terminal Station Hunting, per group	\$4.30	\$20.00
Centrex Circular Station Hunting, per group	\$4.30	\$20.00
Centrex Secretarial Station Hunting, per group	\$4.30	\$20.00
Centrex Fixed Night Service	\$4.60	\$20.00
Centrex Flexible Night Service	\$6.90	\$20.00
CCSA Message Calling Record Reproduced	\$175.00	0
Billed Long Distance Message Record Reproduced	\$150.00	0

4.4.9. Centrex Special Services

4.4.9.1. Rates

Service	Recurring Charge per Month	Connection Charge
Call Forward Busy Line, per Centrex Line	\$0.45	\$7.50
Call Forward Don't Answer, per Centrex Line	\$0.70	\$7.50
Call Forward Universal, per Centrex Line	\$0.70	\$7.50
Call Waiting, per Centrex Line	\$0.95	\$7.50
Call Forward Busy Line and Don't Answer, per Centrex Line	\$0.95	\$7.50
Call Forward Busy Line, Don't Answer and Universal, per Centrex Line	\$1.65	\$7.50
Call Waiting, Call Forward Don't Answer and Universal, per Centrex Line	\$2.00	\$7.50
Speed Dial, Individual short list, includes 8 #'s per Centrex Line	\$2.40	\$7.50
Speed Dial, Individual long list, includes 30 #'s for the first 20 Centrex Line	\$5.75	\$75.00
Speed Dial, Group long list, includes 30 #'s per Centrex Line	\$4.80	\$7.50
Speed Dial, Group long list, includes 30 #'s per additional Centrex Line	\$0.30	0
Call pick up per station	\$2.00	\$5.75

TELEFONICA LARGA DISTANCIA
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INTRAISLAND TARIFF NO. 2
 1ST REVISED PAGE NO. 32
 CANCELS ORIGINAL PAGE NO. 32

ISSUED: JULY 8, 2003

EFFECTIVE: JULY 8, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.4 Centrex Service (cont.)

4.4.10. Non-Recurring Charge

(1)

Service	Non-Recurring Charge
Change of Restriction of one Centrex Line	\$10.00
Change of one extension to a main station	\$30.00
Change of group hunting	\$10.00
Change of main station's number	\$10.00
Change of main telephone number register on Directory	\$20.00
Change of restriction of Tie Trunk Line	\$10.00
Change of access code to trunk group	\$10.00
Inside Move of a Tandem Console	\$600.00

4.4.11. Custom Calling Features

4.4.11.1. Terms and Conditions

4.4.11.1.1. The services are subject to availability of facilities.

4.4.11.1.2. A minimum service period of a month applied.

4.4.11.2. Rates

Service	Recurring Charge per Month	Connection Charge
Centrex Control Service provided for Automatic Call Distribution (ACD)	\$335.00	\$150.00
(ACD) Per Dedicated Line: Agent Position	\$16.00	\$37.50
(ACD) Per Dedicated Line: Supervisor Position	\$18.50	\$37.50
(ACD) Per Dedicated Line: Agent and Supervisor Position, Measured Service	\$3.50	0
(ACD) Per Directory Number: Agent Intercom position	\$3.50	0
(ACD) Per Directory Number: Supervisor Intercom position	\$3.50	0
(ACD) Administrative Report, per access port	\$28.50	\$37.50
Programming Charge for Standardized Call Distribution (SCD)	\$100.00	0
Installation Charge for SCD	N/A	\$125.00
Optional per Centrex Line of SCD	\$5.00	0
Enhanced Centrex Line, from 6 to 16 lines	\$20.50	\$350.00
Enhanced Centrex Line, from 17 to 39 lines	\$12.50	\$500.00
Enhanced Centrex Line, from 40 to 200 lines	\$10.25	\$1,000.00
Enhanced Centrex Line, 201 or more lines	\$8.25	\$1,500.00
Measured Service per Centrex Line	\$3.50	0
Directory Number: Multiple Arrangement, per station	\$6.75	0
Directory Number: Multiple Arrangement, per each Directory number	\$6.75	0
Additional Directory Number, digital telephone only	\$6.75	0
Change or additions: from 1 to 15 changes or additions	0	\$15.00
Automatic Selection, per access code	\$35.65	\$125.00

END

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.4 Centrex Service (cont.)

4.4.11 Custom Calling Features (Cont.)

Service	Recurring Charge per Month	Connection Charge
Virtual Facilities: Less than 10 access, first group	\$24.00	0
Virtual Facilities: Less than 10 access, each additional access	\$14.00	0
Virtual Facilities: Less than 11 access, first group	\$18.00	0
Virtual Facilities: Less than 11 access, each additional access	\$8.25	0
Add or delete the actual access of the virtual group	0	\$15.00
Installation Charge, per virtual group	0	\$125.00
Automatic Call Distribution, each record of 30 seconds or less	\$19.25	\$35.00
Automatic Call Distribution, each record of 31 seconds to 60 seconds	\$38.50	\$35.00
Changes in the recording	N/A	\$35.00
Administrative Interconnection System, Interfase Port	\$328.00	\$250.00
Additional Listing in Alphabetical Section	\$5.00	0
Unlisted Number	\$2.50	0
Unlisted Number in Alphabetical Section	\$5.00	0
Centrex Additional Listed Directory Number	\$13.65	\$65.00
Call Pick Up per Station	\$2.00	\$7.50
Per BNA Order	0	\$50.94
Per BNA Record	0	\$0.33

4.5. Blocking Feature Restrictions

4.5.1. Rates

Service	Recurring Charge per Month	Connection Charge
Residential Line, per each Restriction	\$2.50	\$10.00
Business Line, per each Restriction	\$3.75	\$10.00
PBX Trunk, per each Restriction	\$5.50	\$10.00
Intraisland Toll Call Residential Line, each	\$2.50	0
Interstate Toll Calls Residential Line, each	\$2.50	0
International Toll Calls Residential Line, each	\$2.50	0
Intraisland Toll Call Business Line, each	\$3.75	0
Interstate Toll Calls Business Line, each	\$3.75	0
International Toll Calls Business Line, each	\$3.75	0
Intraisland Toll Call PBX Trunk Line, each	\$5.50	0
Interstate Toll Calls PBX Trunk Line, each	\$5.50	0
International Toll Calls PBX Trunk Line, each	\$5.50	0
Restriction International Calls	\$5.00	0

ISSUED: JANUARY 31, 2003

EFFECTIVE: APRIL 1, 2005

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.6. Toll Services

4.6.1. Description of Service

4.6.1.1. Intra-Island Toll service is furnished for telephone communications between telephones in different local calling areas within the Island. The Customer's long-distance usage charges are based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when called party answers and terminated when either party hangs up.

4.6.1.2. Initial and Additional Periods

4.6.1.2.1. Rates are set forth in terms of initials and additional periods. The Intra-Island usage is measured in an initial period of 30 seconds and each additional period of 6 seconds beyond the initial period.

4.6.1.2.2. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length. There is no billing for incomplete calls.

4.6.1.2.3. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the connection is terminated at any point. Chargeable time does not include time lost because of faults or defects in the service.

4.6.1.3. Termination

4.6.1.3.1. When a customer cancels toll service customer will continue to be responsible for charges until the customer's new carrier transfer the service to their network, or unless customer specifically request the service to be cut, not just canceled. This is to keep the customer from losing calling during the transition.

4.6.1.3.2. This subscription is for a minimum of 12 months term, beginning at signed date. It will be automatically renewed for the same service period, unless a written notification is received by TLDPR within 45 days prior to the requested termination date.

4.6.1.3.3. When customers terminate all the services prior to the fulfilling of their initial term commitment, the customer will be assessed a termination penalty. This penalty consists of the average billing for the months already billed, multiplied by the number of remaining months. This termination penalty will be billed in one lump sum.

4.6.1.3.4. When the date that the service start, changes or discontinues does not coincide with the billing date, charges, which are based upon monthly rates, will be calculated to reflect the fractional part of the months service is provided. For billing purpose, the monthly invoice period starts the 27th and ends the 26th of the following month.

(T)

ISSUED: JANUARY 31, 2003

EFFECTIVE: APRIL 1, 2005

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.6 Toll Services (cont.)

4.6.2. Rates

4.6.2.1. The rates here in are available for business customer with combined billing for international, intraisland and domestic termination of more than \$500. Also customer has to be subscribed to local service with the Company.

4.6.2.2. These rates applied 24 hours 7 days a week.

4.6.2.3. The rate application periods:

4.6.2.3.1. Rates are set forth by time periods as shown in section 4.6.1.2 of this tariff.

4.6.2.3.2. The time used is the official time in effect in Puerto Rico at the moment the connection is established.

4.6.2.3.3. When a call is established in one time period and ends in another, the charges will be the rate of the originated period.

4.6.2.4. Basic Intra-Island Message Telecommunications Service and Toll Free Services.

Description	Call Duration	Rates
Minimum Usage	30 seconds	\$0.035
Increments	6 seconds	\$0.009

4.6.3. Fractional Tariff Charges

4.6.3.1. Whenever the calculated charge for a call results in a fraction of a cent, it will be rounded to the nearest whole cent; under will be rounded to the next lower whole cent and over will be rounded to the next higher whole cent.

4.6.4. Recurring Charges

4.6.4.1. There will be a monthly billing charge for each account of \$5.75. If customer is already subscribed to any plan of Long Distance with TLDPR, then this charge will not applied.

4.6.5. Non-recurring Charge

4.6.5.1. Customers with combined monthly usage for Intraisland, Domestic and International termination of less than \$500 will be billed a charge of \$20.00.

4.6.6. Other Charges

4.6.6.1. The rates set forth applied on a per call basis

Operator Assistance	Automated	Operators Handled
Reversed Charges	\$0.50	\$1.50 (1)
Charges to a Third Number	\$0.50	\$1.50 (1)
Person to Person	N/A	
Other Services	N/A	\$1.50 (2)

(1) Not applicable for person-to-person calls.

(2) Applicable on calls originated and paid on public telephones. Applicable on calls where the customer originating the call form a standard telephone ser request assistance from the Company operator to complete the call.

ISSUED: APRIL 1, 2005

EFFECTIVE: APRIL 1, 2005

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.6 Toll Services (cont.)

4.6.7 Toll Services for Small Business - SOHO

4.6.7.1 Description of Services

4.6.7.1.1 Intra-Island Toll service is furnished for telephone communications between telephones in different local calling areas within the Island. The Customer's long-distance usage charges are based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when called party answers and terminated when either party hangs up.

4.6.7.1.2 Initial and Additional Periods

4.6.7.1.2.1 Rates are set forth in terms of initials and additional periods. The Intraisland usage is measured in an initial period of 60 seconds and each additional period of 30 seconds beyond the initial period.

4.6.7.1.2.2 Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length. There is no billing for incomplete calls.

4.6.7.1.2.3 Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the connection is terminated at any point. Chargeable time does not include time lost because of faults or defects in the service.

4.6.7.1.3 Termination

4.6.7.1.3.1 When a customer cancels toll service the customer continues to be responsible for charges until the customer's new carrier transfer the service to their network, or unless customer specifically request the service to be cut, not just canceled. This is to keep the customer from losing calling during the transition.

4.6.7.1.3.2 When the date that the service start, changes or discontinues does not coincide with the billing date, charges, which are based upon monthly rates, will be calculated to reflect the fractional part of the months service is provided. For billing purpose, the monthly invoice period starts the 27th and ends the 26th of the following month.

4.6.7.2 Rates

4.6.7.2.1 The rates here in are available for small business customer that is subscribed to local service with the Company.

4.6.7.2.2 These rates applied 24 hours 7 days a week.

(N)

ISSUED: APRIL 1, 2005

EFFECTIVE: APRIL 1, 2005

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.6 Toll Services (cont.)

4.6.7 Toll Services for Small Business - SOHO (cont.)

4.6.7.2 Rates (cont.)

4.6.7.2.3 Basic Intra-Island Message Telecommunications Service and Toll Free Services.

Description	Call Duration	Rates
Minimum Usage	60 seconds	\$0.090
Increments	30 seconds	\$0.045

4.6.7.3 Fractional Tariff Charges

4.6.7.2.3 Whenever the calculated charge for a call results in a fraction of a cent, it will be rounded to the nearest whole cent; under will be rounded to the next lower whole cent and over will be rounded to the next higher whole cent.

4.6.7.4 Recurring Charges

4.6.7.2.3 There will be a monthly billing charge for each account of \$5.75. If the customer is already subscribed to any plan of Long Distance with TLDPR, then this charge will not applied.

4.6.7.5 Other Charges

4.6.7.2.3 Rates set forth as shown in section 4.6.6.1.

4.7. WATS Service

4.7.1. Description

4.7.1.1. The Wide Area Telecommunication Service (WATS) provides access lines for direct dialing of inbound and outbound calls.

4.7.1.2. Each access line is available for inbound calls (800) or outbound calls (WATS), this service (inbound and outbound) could not be provided at the same time on the same line.

(N)

(M)

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.7 WATS (cont.)

4.7.1.2.1. Outward WATS Service

4.7.1.2.1.1. This service is provided for calls originated from stations associates to an outbound WATS access line.

4.7.1.2.2. Inward WATS Service (800 calls)

4.7.1.2.2.1. The incoming calls (800) are provided for the termination of direct dialed calls from station associated to an 800 Service.

4.7.2. The WATS Service required some physical facilities of PRTC, therefore is subject to availability of these facilities.

4.7.3. The Inbound WATS Service stated in this Tariff is not available for new installation.

4.7.4. Also, this service could be used for data transmission between two points within Puerto Rico.

4.7.5. The Company reserves the right of discontinuing the service due to no fulfillment of any of this section.

4.7.6. Rates

4.7.6.1. Time of Day Periods

Period	Time	Day
Day	8:00 am – 5:00 pm	Monday thru Friday
Evening	5:00 pm – 9:00 pm	Monday thru Friday
Night / Weekend	9:00 pm – 8:00 am	Monday thru Sunday

The service is rounded to the decimal closest to the next hour.

4.7.6.2. Outbound Service

4.7.6.2.1. Access Line Charge

A monthly charge of \$31.65 applies for each access Outbound WATS line.

4.7.6.2.2. Monthly Rate per access line

Hours	Rate per Day Period		
	Day	Evening	Night / Weekend
0 - 25	\$9.00	\$7.20	\$6.60
25:01 – 500	\$9.00	\$7.20	\$6.60
500:01 +	\$9.00	\$7.20	\$6.60

4.7.6.3. Inbound Service

4.7.6.3.1. Access Line Charge

A monthly charge of \$36.80 applies for each access Inbound WATS line.

4.7.6.3.2. Monthly Rate per access line

Hours	Rate per Day Period		
	Day	Evening	Night / Weekend
0 - 25	\$9.00	\$7.20	\$6.60
25:01 – 500	\$6.60	\$6.00	\$5.40
500:01 +	\$6.00	\$6.00	\$5.40

4.7.6.4. Recurring Charges

4.7.6.4.1. Monthly Charges for extensions of main stations within the area of Central Office

Description	Monthly Charges
For the 1 st extension on a different building where the access line is located.	\$22.85
For each additional extension on a different building where the access line is located.	\$ 6.71

4.7.6.4.2. An 800 service billing charge of \$4.00 per month will apply.

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.7 WATS (cont.)

4.7.6. Rates (Cont.)

4.7.6.5. Non Recurring Charges

4.7.6.5.1. Charges for Installation, transfer, conversion and changes on records

Description	Rate	
	Outbound WATS	Inbound (800)
Charges per Installation of access line or extension		
Access Line, Service Order, each one	\$55.00	\$65.00
Connection, each line	\$65.00	\$65.00
Extension of the Access Line, Service Order, each one	\$30.00	\$30.00
Extension located on the same building where the access line is located.	\$25.00	\$25.00
1 st Extension located on the building where does not exist access line.	\$50.00	\$50.00
Charges per transfer of access line or extension		
Move, Service Order, each one	\$55.00	\$55.00
Wired, each line or extension	\$25.00	\$55.00
Charges per change of Telephone Number		
Service Order, each one	N/A	\$65.00
Connection, each line	N/A	\$25.00
Charges per change of Record		
Service Order, each one	\$25.00	\$35.00

4.7.7. Enhanced 800 Service

4.7.7.1. This rate applies to Enhanced 800 Services, which are provided for the termination of direct dialed calls.

4.7.7.2. The following rates and charges don't include the any other charges applicable to the service, which are associated.

Description	Monthly Charge	Non Recurring Charge
Service Charge for managing the 800 Number, per 800 number	\$21.50	0
Service Charge for managing the Intraisland 800 Number, per 800 number	\$20.50	0
Service Order Charge	0	\$45.00
Call Detail Record, \$0.05 per record, or	0	\$10.00
Service Charge for Call Management, per phone number, in addition to original number	\$14.00	0
Service Charge for Call Management, per phone number, applies to changes associated to the option of call management	0	\$45.00

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.8. Dedicated Inward Dial Service (DID)

4.8.1. Description

4.8.1.1. This service allows an incoming exchange call to be dialed directly by a calling party to a station associated with a switching system located on the end user's premises without attendant assistance.

4.8.2. This service is subject to availability of facilities.

4.8.3. The DID service is for a minimum of 3 years term.

4.8.4. For DID trunks and numbers that terminated prior to minimum period a penalty charge will applied base on the numbers of DID trunks or number multiplied by the monthly charge for the DID trunks or number multiplied by the remaining of the months of service.

4.8.5. The minimum amount of numbers provided are in groups of 40 and 20 consecutive numbers.

4.8.6. Rates

Description	Monthly Charge	Non Recurring Charge
DID Trunk, each one	\$87.95	\$35.00
First Group of 40 DID Numbers	\$34.80	\$65.00
Each Additional Group of 20 DID Numbers	\$17.40	\$35.00
Digital Trunk Interfase for Interconnection, each one	\$288.00	\$300.00

4.9. Digital Voice Services

4.9.1. Description

4.9.1.1. Digital Voice Trunk provided a customer with a communication path between the customer's PBX and the central office that serve the customer.

4.9.2. The charge for exceeding the capacity is \$0.13 per unit.

4.9.3. The service is for a minimum of 3 years term.

4.9.4. Rates

Description	Monthly Charge	Non Recurring Charge
<i>Digital Voice Trunk</i>		
Per Service Order	0	\$100.00
Per each Trunk	\$13.00	0
Per additions or rearrangement	0	\$65.00

4.10. Local Private Line

4.10.1. Description

A service furnished for the customer's sole use by means of a line to which two or more telephone stations are permanently connected and which shall not be connected for exchange service.

4.10.2. Terms and condition

4.10.2.1. The Private Line Service is subject to availability of facilities.

4.10.2.2. The minimum service term for subscription is six (6) months.

4.10.2.3. The channels provided for Private Line Service are the same type and grade of the telephone service. In the case that is required an upgrade of the channel use for the telephone services, it would apply additional charges based on the cost of the additional equipment and maintenance.

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.10 Local Private Line (cont.)

4.10.3. Rates for leasing of local private line

Service	Monthly Charge	Non Recurring Charge
Local Circuit per cable pair, (telemusic, teletype, alarm, ring down, and tie lines)	\$9.00	\$45.00
Local Circuit extension line	\$4.00	\$30.00
Local circuit bridge inside line	\$3.00	\$22.50
Long Distance subscriber Circuit per cable pair, only local circuit	\$30.50	\$37.50
Long Distance subscriber Circuit per cable pair, multiple exchange (local circuit and trunks)	\$40.00	\$75.00
Answering Service	\$3.50	\$17.00
Answering Service, concentrator	\$1.50	\$17.00
Interoffice Trunks, local Area: adjacent central office	\$25.00	\$75.00
Interoffice Trunks, local Area: non adjacent central office	\$37.00	\$112.50
Long Line adapter	\$10.00	\$37.50
Voice Repeater E-22	\$10.00	\$37.50
Voice Repeater E-24	\$35.50	\$112.50
Voice Repeater E-44	\$35.50	\$112.50
Ring down equipment for auto signaling	\$10.00	\$37.50
Battery Supplier	\$11.75	\$37.50
DX Signaling Unit	\$13.50	\$56.30
Bridge Network	\$2.50	\$22.50
Telegraph Hubbing Repeater, 1 input and 5 output	\$45.50	\$150.00
Amplitude Equalizer	\$5.75	\$22.50
Delay Equalizer	\$40.00	\$75.00
SF Toll Signaling Unit	\$16.50	\$37.50
Program Amplifier	\$55.00	\$112.50
Wire Music Distribution Amplifier	\$15.00	\$37.50
Echo Suppressor, each	\$35.00	\$56.30
Data Bridge Network at Customer Site	\$8.00	\$195.00
Data Bridge Network, Computer end	\$18.00	\$75.00
Data Bridge Network, Terminal end	\$12.00	\$75.00
Telegraph Hubbing Repeater, per port (input or output)	\$20.00	\$30.00
Teletype Circuit, 2 wire	\$9.00	\$45.00
Voice Circuit, 2 wire	\$59.00	\$130.00
Voice Circuit, 4 wire	\$68.00	\$175.00
PCM Interoffice Channel Adjacent Central Office	\$90.00	\$180.00
PCM Interoffice Channel Non Adjacent Central Office	\$135.00	\$270.00

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.11. Miscellaneous Services

This section is left blank intentionally

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.12. **Reserve for future use**

ISSUED: JANUARY 31, 2003

EFFECTIVE: JUNE 18, 2007

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.15. Discounts

4.15.1. This Tariff offers business and governmental customers a discount on the recurring charges of Measured Service and Line Monthly Recurring Charge.

4.15.2. The amount, type and duration of any discounts may vary by Customer, based on volume and time commitment. In no event are rates charged to any Customer higher than the rates set forth in this Tariff. The discounts are applied as in the following:

Usage Volume		\$500	\$2,000	\$10,000	\$50,000
Discount		0%	2%	3%	5%
Term	Additional Discount				
	One (1) Year	3%	3%	3%	3%
	Two (2) Year	4%	4%	4%	4%
	Three (3) Year	5%	5%	5%	5%
	Four (4) Year	5.5%	5.5%	5.5%	5.5%
	Five (5) Year	6%	6%	6%	6%
Special Bundled additional discount (Voice and Internet Services)		2%	3%	4%	5%

(N)

4.15.3. These discounts do not apply to the additional service located in section 6.1 of this tariff.

4.15.4. Specialized Discount Arrangements

Customized service packages and competitive pricing packages at negotiated discounts may be furnished on a case-by-case basis in response to request by customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the Tariff. Specialized discounts will be made available to similarly situated customers on a non-discriminatory basis. The Board will be notified of any special discount contracts prior to implementation.

ISSUED: DECEMBER 8, 2003

EFFECTIVE: JANUARY 1, 2004

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4. SERVICE DESCRIPTION (cont.)

4.16. Local Service Area

4.16.1. Description

4.16.1.1. Local Service Areas are the geographic area that telephones may call without incurring toll charges. Applies to calls within a local service area or calling zone whereby customers can call contiguous exchanges and be considered as local calls.

4.16.1.2. Cities and towns included in the Local Service Area:

Zone 1 Aguadilla: Aguadilla, Aguada, Añasco, Isabela, Moca, Quebradilla, Rincón and San Sebastián.

Zone 2 Arecibo: Arecibo, Camuy-Hatillo, Lares and Utuado

Zone 3 Cayey: Cayey, Aguas Buenas, Aibonito, Cidra, Gurabo, Juncos and San Lorenzo.

Zone 4 Fajardo: Fajardo, Ceiba, Culebras, Humacao, Las Piedras, Luquillo, Maunabo, Naguabo, Río Grande, Vieques and Yabucoa.

Zone 5 Guayama: Guayama, Arroyo-Patillas, Coamo, Salinas and Santa Isabel.

Zone 6 Manatí: Manatí, Barceloneta, Ciales, Florida, Morovis, Vega Alta and Vega Baja.

Zone 7 Mayaguez: Mayaguez, Cabo Rojo, Hormigueros, Las Marías, Mariacao, Sabana Grande and San Germán-Lajas.

Zone 8 Metro: San Juan-Santurce, Río Piedras-Hato Rey, Bayamón, Caguas, Canóvanas-Loíza, Caparra, Carolina, Cataño-Levittown, Dorado, Guaynabo, Isla Verde, Toa Alta, Toa Baja and Trujillo Alto.

Zone 9 Naranjito: Naranjito, Barranquitas, Comerío, Corozal and Orocovis.

Zone 10 Ponce: Ponce, Adjuntas, Guánica, Guayanilla, Jayuya, Juana Díaz, Peñuelas, Villaiba and Yauco.

4.16.2. Implementation

4.16.2.1. The Local Service Area will change beginning in 2004, and will be implemented in a quarterly basis according to the following schedule:

Zone	Quarter
Zone 1 and 7	1 st Quarter 2004
Zone 2, 4 and 8	2 nd Quarter 2004
Zone 5, 9 and 10	3 rd Quarter 2004
Zone 3 and 6	4 th Quarter 2004

(N)

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

4.16.3. Rates

4.16.3.1. A recurring charge of \$2.25 per line will apply in addition to the Basic Rent charges set forth in Section 4 of this Tariff. This recurring charge will be implemented after the conversion of the Local Service Area or Zones on a quarterly basis. Also, the charge will be phased-in through a declining credit as follows:

Months	Recurring Charge per line	Credit of the Recurring Charge per line	Net Charge per line
For the 1 st 3 months after the implementation of the new zones.	\$2.25	\$2.25	\$0.00
For each of the months 4 through 6 after the implementation to the new zones.	\$2.25	\$2.00	\$0.25
For each of the months 7 through 9 after the implementation to the new zones.	\$2.25	\$1.50	\$0.75
For each of the months 10 through 12 after the implementation to the new zones.	\$2.25	\$1.00	\$1.25
For each of the months 13 through 15 after the implementation to the new zones.	\$2.25	\$0.50	\$1.75
For each of the months 16 and up after the implementation to the new zones.	\$2.25	\$0.00	\$2.25

4.16.3.2. Calls within an exchange area will be metered as one message unit. Inter exchange calls within the calling zone will be metered as two message units. Message units in excess of the allowance will be charges as set forth in Section 4.1.4 of this Tariff.

(N)

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ISSUED: DECEMBER 18, 2003

EFFECTIVE: DECEMBER 18, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

5. Local Number Portability

5.1. Definition

Local Number Portability (LNP), where facilities permit, provides a local exchange telephone service end user the ability to retain its existing local exchange service telephone when changing from one telecommunications service provider to another provided the end user remains at the same location. LNP also allows an end user the ability to complete calls to number that have been ported from one telecommunications service provider to another. This capability has been activated in the ILEC (PRTC) Telephone Company's wire centers.

5.2. Description

The LNP Charge applies to all local exchange service end users that are served by a PRTC LNP capable wire center.

The LNP Charge recovers the PRTC costs directly related to providing LNP.

5.3. Application of Charges

PRTC will bill the LNP Charge for a 60 months period beginning with the effective date of this tariff.

The LNP Charge is billed on a monthly basis.

5.4. Rates

Service	Monthly Charge per line
Per Residential and Business Line	\$0.24
Per ISDN PRI	\$1.20
Per PBX Trunk	\$2.16

(N)

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5. **Reserve for future use ** (cont.)

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5. **Reserve for future use ** (cont.)

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

5. **Reserve for future use ** (cont.)

END

ISSUED: JANUARY 31, 2003

EFFECTIVE: MAY 16, 2005

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

6. ADDITIONAL SERVICES

6.1. Business Main Station Service Dedicated to the Preventive Security

6.1.1. General

This tariff contains regulations and the tariff that apply to provide the service for preventive watchfulness and service of Community Police Mini Stations that operate under the Council of Neighboring Security Program; both dedicated to offer security services and watchfulness to residential sectors, administrated by associations of residents, institutions or public or private non profit organizations, located in residential or community area and is established for the benefit of that community.

6.1.6.1. These Services will be classified as business

- (A) Preventive Security Service
- (B) Community Police Mini Stations

6.1.6.2. Residential areas will be defined as neighborhoods, condos and communities that have Preventive Watchfulness Stations or controled access, administrated by the associations or corporations committee, certified by the entity or by the Department of State of Puerto Rico as non profit association.

6.1.6.3. The services mentioned above will be subscribed under the association's or corporation's name, or under an authorize representative, certified by the "Junta de Residentes o Condóminos".

6.1.6.4. Preventive Security Service will be restricted to originate intra island, domestic and international long distance calls in those central offices that have the capacity to offer this restriction. For the service of Community Police mini Stations, it will be at the discretion of the correspondent entity to sollicitude the restriction to the telephone service.

6.1.6.5. It will be the customer responsibility to notify these restrictions to the users of the service. If the user dial the restrict code it will hear a recording saying that your call didn't progress.

6.1.6.6. Both services allow local calls, to Company numbers such as: Directory Assistance (411), 800 numbers and the Emergency number (911).

6.1.6.7. TLD will not be responsible for any "person", natural or juridical, for any damage of any kind that come forth or are related with the provision of the service; including, but not limited to the inability to the used station to access the operator for any purpose.

6.1.6.8. The monthly recurrent charge does not include the measure service unit allowance.

(N)

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ISSUED: JANUARY 31, 2003

EFFECTIVE: MAY 16, 2005

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

6.1.2. Tariff and Charges

The following tariff and charges apply:

	<u>Monthly Recurring Charge</u>	<u>Non – Recurring Charge</u>	<u>Charge per call</u>
Main Station (include the enabling of the line for the restrictions that apply)	\$10.00	\$120.00	
Deposit		\$50.00	
Charge per call inside Central Office			\$0.05
Charge per call outside Central Office			\$0.10

(N)

END

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6. **Reserve for future use ** (cont.)

END

ISSUED: JANUARY 31, 2003

EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

7. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN)

7.1. General

7.1.1. Integrated Service Digital Network (ISDN) provides the customer with the capability of transmitting voice, data, and/or videoconference simultaneously through a single access line using ISDN-ready telephones. The service can only be offered in central offices within the Signaling Network #7.

7.1.2. Charges associated to the access line are in addition to charges for the ISDN service.

7.2. General Rules

7.2.1. This service is subject to the availability of the equipment as well as outside plant facilities. The Company is under no obligation to provide transmission facilities in those areas where the existing facilities do not comply with the required parameters to offer the service.

7.2.2. Minimum Service Period:

7.2.2.1. The minimum service period is three (3) months.

7.2.2.2. For service contracts of three (3) years, the charge for cancellation of contract prior to its termination date will be equal to the pending balance. This will be calculated as follows:

$$(\text{Monthly Charge for each PRI Access}) \times (36 \text{ Months} - \text{Amount of Month in Service})$$

7.2.2.3. In the case of Municipal, State or Federal Agencies; as well as Public Instrumentalities or Corporations, which by regulation, administrative rule or internal policy are not permitted to contract for the above rule or internal policy are not permitted to contract for the above established terms, the contract term as established by the referred organism's regulation, administrative rule or internal policy will apply.

7.2.3. When the customer provides any equipment, the equipment must comply with ISDN-1 National Standards. The customer is also responsible for any programming of terminal equipment that may be necessary. The Company will not be responsible for any equipment acquired by the customer that does not comply with said specifications.

7.2.4. Service will be provided through regular business and residential access lines.

7.2.5. The customer is responsible for providing back-up/UPS in order to guarantee service in case of power failure.

7.2.6. The Company will not be responsible for problems in the service provision due to situations such as change in central office equipment, operations or procedures involved in the service provision that may modify, alter or render the customer equipment or system obsolete, and that may affect the customers services. In this regard, the Company will notify such changes to the customer, as long as the can be determined in advance.

7.2.7. The copper pairs must be free of bobbins, multiplexing or any other element that may hinder the optimum quality of the local cable facilities.

7.2.8. Temporary suspensions of the service will not be provided.

7.2.9. The customer must notify the Company of any programming, as well as the addition or removal of terminals form the Basic Rate Interface-BRI (2B+D) or Primary Rate Interface-PRI (23+B) Access. This is in order to maintain an adequate provision of Directory Numbers (DN), and control of calls on line and programmed features.

7.2.10. The rates for intransland long distance calls that will apply are the ones on section 4.5 set forth in this Tariff. Also, when a customer transfers a call, he will be responsible for any long distance charges associated with the portion form the point of origination of the transfer.

7.2.11. Some central offices may not provide all the options and features described in this tariff.

7.2.12. Termination charges, as established in this Tariff, will apply if the customer request total or partial disconnection of services prior to the expiration of the minimum service period.

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EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

7. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN) (cont.)

7.2 General Rules (cont.)

7.2.13. Payment Conditions:

- 7.2.13.1. The charges established herein will commence from the date in which the Company notifies the customer that facilities have been completed and verified, and are available for his use. Those charges will continue until the date of cancellation or disconnection, as stated in these dispositions.
- 7.2.13.2. The customer is solely responsible for the payment of charges for all services provided by the Company including, but not limited to, calls originating or completed as a result of the use of the service, charges levied against the Company by other companies, charges incurred by authorized users, long distance calls, and other charges incurred and attributed to the monthly bill up to five days after the Company receives notification to disconnect the facilities or discontinue the services provided.
- 7.2.13.3. The billing cycle for all services will be monthly. The payment shall be payable within fifteen (15) days after the date the bill is sent. If the customer doesn't receive the bill within five (5) days after the usual remittance date, he shall immediately notify the Company through a written notification.
- 7.2.13.4. The section 3 "Regulations" of this Tariff shall apply to any amount not fully paid when due. Any amount, for which payment has been required, shall be considered paid upon receipt, subject to collection, at the place the Company designates from time to time.

7.2.14. The Company may require from the customer those deposit and/or sureties it deems convenient to safeguard its interests.

7.2.15. In case of default on payment of any invoice or violation of any of the terms and conditions set forth in this Tariff, the Company may temporarily suspend service or terminate the service to the customer, in accordance with Section 3, Regulations of this Tariff.

7.2.16. Credits:

- 7.2.16.1. The Company will provide credit for service interruptions only when those interruptions are continuous and exceed twenty-four (24) hours.
- 7.2.16.2. The credit shall be in the form of an adjustment to the recurring charges and shall apply only to those interruptions duly notified by the customer.
- 7.2.16.3. Credit shall be requested within fifteen (15) days from the date the invoice is sent.
- 7.2.16.4. For the purpose of computing the applicable credit any interruption shall be measured from the time it's notified to the Company. This shall not apply to service interruptions caused by negligence or intentionally by customers or its authorized users.
- 7.2.16.5. Under no circumstances the credit will exceed the amount charged to the customer.
- 7.2.16.6. Credits will not be given for:
 - 7.2.16.6.1. Interruptions due to customer, its agents or contractors' negligence.
 - 7.2.16.6.2. Interruptions due to fault of terminal equipment provided by the customer.
 - 7.2.16.6.3. Any period in which the customer does not provide access to the Company's channels and/or equipment for the purpose of investigating and clarifying any problem.

7.2.17. The Company shall not be responsible for any act or omission not attributable to the Company's personnel or equipment; including, but not limited to interruptions, delay or failure to provide service due to acts of God, fire, war, civil disturbance, action or inaction of Government Authorities, and other uses beyond the Company's control.

7.2.18. In the case that the customer cancel orders prior to commencement of services requested, the Company may require from the customer, the payment of all expenses incurred by the Company until to the date of receipt of written notification of the cancellation.

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EFFECTIVE: FEBRUARY 3, 2003

RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

7. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN) (cont.)

7.3. Description

7.3.1. 2B+D Access (Access Rate Interface-BRI)

7.3.1.1. It's a digital access (144 kbps) from the customer's premises to the Company's central office that transports one or more ISDN services. Up to two (2) accesses can be provided through the B Channel (64 kbps) and one (1) access through the D Channel (16 kbps, optional) simultaneously. The D Channel also transmits signaling between the customer and the network.

7.3.1.2. Two (2) Directory numbers are assigned to each BRI Line. The customer must notify the Company the amount of terminals he/she will use with each BRI Line. The customer may connect a maximum of eight (8) terminals to the BRI Line.

7.3.2. 23B+D Access (Primary Rate Interface-PRI)

7.3.2.1. It's a digital access (1.544 mbps) from the customer's premises to the Company's ISDN central office. Up to twenty-three (23) accesses can be provided through the B Channel (64 kbps). The D Channel will not be available to the customer, as it will be utilized exclusively for signaling between the terminal equipment and the ISDN central office.

7.3.2.2. For each PRI a digital 1.644 mbps connection device will be provided for the interconnection of 23 digital inward and outward accesses (B Channels). These accesses may be configured as inward groups, outwards groups, or bi-directional routing. Any subsequent change in configuration will be subject to the corresponding charges.

7.4. Features

Basic Group of Features (B Channels)

7.4.1. Analog Line Appearance

Allows analog lines to have a line appearance in the ISDN Terminal Equipment (TE) with circuit switched voice service. This capacity is limited to analog lines that exist in the same switching entity that provides the BRI Service. This capability may result in the loss of some features and/or functionality on the analog line.

7.4.2. Call Hold

Permits the customer to hold a call in progress by depressing a properly programmed button on the customer's telephone equipment.

7.4.3. Called Number Display

The called number is displayed on compatible customer premises equipment when an outgoing call is placed.

7.4.4. Called Number and Name Display

The callers name and number, if not blocked, is displayed on the TE when a call is received.

7.4.5. Denied Origination

The user/terminal can only receive calls with this capability. Incoming calls are not offered to the terminal.

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

7. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN) (cont.)

7.4 Feature (Cont.)

7.4.6. Multiple Call Appearances

Provides up to four appearances of a station's own directory number or secondary directory number on the same instrument. These appearances may provide additional access from to public network, and/or may originate unique dial tone for additional outgoing access.

7.4.7. Clear Channel Capability for Data

This allows all 64 kbps on each B Channel to be used for customer information over the BRI Line. The D Channel performs all signaling and control functions. (This feature depends on central office availability)

7.4.8. Called Last Number Redial

By activating this features in the TE the called is able to redial the last number called (up to 24 digits) instead of pulsing all the digits.

7.4.9. Call Forward All Calls

Enables the terminal base to transfer all calls (up to 5 consecutive calls) to another terminal predefined by the customer.

7.4.10. Ten (10) Port Conferencing for Flexible Calling

Enables a maximum of 10 individuals in conference.

7.4.11. Speed Calling

Enables the customer to originate calls from a previously designated list by pulsing a predetermined code. The list consists of a maximum of ten stored numbers.

7.4.12. Ring Again

With this feature, if the originator encounters a busy station, the customer will receive notice once it becomes available.

7.4.13. Make Set Busy

Enables the terminal to produce a busy signal to all incoming calls.

7.4.14. Call Pickup

Enables a call ringing on any terminal of a call pickup group to be captured. This feature is only used for voice calls.

7.4.15. Call Park

Provides the capability of holding calls and retrieving them from any station from the ISDN group by using a pick-up code.

7.4.16. Group Intercom

Provides abbreviated dialing to members of a pre-designated group. There are 3 variations: automatic, one digit, and two digits.

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

7. INTEGRATED SERVICES DIGITAL NETWORK SERVICE (ISDN) (cont.)

7.4 Feature (Cont.)

7.4.17. Additional Multiple Call Appearances B Channels

Provides additional appearances of a station's directory number or secondary directory number on another instrument. This appearance may provide additional simultaneous access to the public network or may be limited to provide only one (1) additional access to the public network.

7.4.18. Thirty (30) Port Conferencing for Flexible Calling

Enables up to twenty (20) additional individuals to the basic ten (10) way conference.

7.4.19. Secondary Telephone Number B- Channels

Provides an additional directory number and a call appearance, which is not physically terminated, but exists in the programming of circuit switched voice. The additional directory number, while not terminated on a dedicated facility, may be accessed from the network, and may originate unique outgoing dial tone from an instrument that has another directory number as its primary number.

7.5. Rates and Charges

Service	Monthly Charges	Non Recurring Charges
Access and Basic Group of Feature (BRI)	\$35.00	0
Programming in Central Office and Service Order Charge		\$120.00
Programming in Central Office of Equipment different from the one provided by PRT, and not compatible		\$80.00
Reprogramming of Features, per features and per Service Order		\$15.00
Access and Basic group of Features (PRI)	\$800.00	
Access and Basic Group of Features (PRI) Contracted for 3 years or more	\$600.00	
Reprogramming in Central Office and Service Order Charge		\$940.00
Reprogramming of Access or Features, and service Order, each B Channel		\$15.00
Additional Feature: Additional Multiple Call Appearances, each	\$2.00	\$15.00
Reprogramming of Additional Multiple Call Appearances, each		\$15.00
Additional Feature: 30 Port Conferencing for Flexible Calling	\$3.00	\$15.00
Additional Feature: Secondary Telephone Number, Charge per Number	\$2.00	\$15.00
Additional Feature: Secondary Telephone Number, Charge per Group of Forty (40) Numbers	\$34.80	\$50.00
Additional Feature: Secondary Telephone Number, Charge per Group of Twenty (20) Numbers	\$17.40	\$50.00

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RESALE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

8. **RESERVE FOR FUTURE USE**