

SBC LONG DISTANCE, LLC
d/b/a SBC LONG DISTANCE

REGULATIONS AND SCHEDULE OF CHARGES FOR

OPERATORS SERVICES

WITHIN PUERTO RICO

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of Operator Services provided by SBC Long Distance, LLC, d/b/a SBC Long Distance with principal offices at 5850 W. Las Positas Blvd., Pleasanton, California 94588. This Tariff applies to Services furnished within the State. This Tariff is on file with the Commission and copies may be inspected during normal business hours at the Company's principal place of business.

Puerto Rico Tariff No. 2 replaces in its entirety Puerto Rico Tariff No. 1 currently on file with the Commission.

All references to SBC Long Distance, LLC, SBC Long Distance, Inc., and Southwestern Bell Communications Services, Inc. are to be considered interexchangeable for the purposes of these tariff schedules. SBC Long Distance, LLC assumes the rates, conditions, and obligations of the appropriate tariffs that are on file with the Commission under the name of SBC Long Distance, Inc, and Southwestern Bell Communications Services, Inc.

Issued: September 12, 2005

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CONCURRING, CONNECTING OR
OTHER PARTICIPATING CARRIERS

None

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increase.
- M - To signify matter relocated.
- N - To signify new rate or regulation.
- R - To signify reduction.
- S - To signify reissued matter.
- T - To signify change in text, but no change in rate or regulation.

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are added to the Tariff from time to time. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised page 14 cancels the 3rd revised page 14.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.1
 - 2.1.1
 - 2.1.1 (A)
 - 2.1.1 (A).1
 - 2.1.1 (A).1.a
 - 2.1.1 (A).1.a.i
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- D. Check Pages - When a Tariff filing is made with the Commission, an updated check page accompanies the Tariff filing. The check page lists the pages contained in the Tariff with a cross-reference to the current revision number. When new pages are added, the check page is changed to reflect the revision.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Blocking: A temporary condition that may be initiated so that the Customer cannot utilize Service.

Casual Caller: A caller that has not affirmatively selected the Company as its choice of a long distance service provider in advance of placing a long distance call.

Collect: A billing arrangement whereby the called party pays for the call.

Company: SBC Long Distance, LLC, d/b/a SBC Long Distance

Commission: The Junta Reglamentadora de Telecomunicaciones de Puerto Rico (Puerto Rico Telecommunications Regulatory Board) or any succeeding agency.

Customer: A person or legal entity which accepts responsibility for the payment of charges.

End User: The person or legal entity which uses the Service provided by the Company.

Group 2 Toll Free Access Numbers: 800-877-0000, **877-722-2141**, **800-522-2020**, **888-330-2323**, 800-221-2212 and other Toll Free Numbers determined by the Company to be billed as a Group 2 Toll Free Number.

Local Access: The service between a subscriber's premise and a Company-designated POP.

Local Access Provider: **An** entity providing Local Access.

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

PBX: Private Branch Exchange.

Person-to-Person: Any operator-handled call whereby the person originating a call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Service: Any or all services provided pursuant to this Tariff.

State: The United States territory of Puerto Rico.

Station-to-Station: Any operator handled call where the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

Switched Access: A transmission line that is switched through the LEC or CLEC to reach the long distance network. Switched access arrangements are only available from the subscriber's local telephone company.

Third Party Vendor: A company, entity or individual, other than the Company, designated by the Company that provides the facilities and/or the equipment required to provide Service(s).

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SECTION 1 - DEFINITIONS AND ABBREVIATIONS

Toll Free Access Number: A telephone number established for the purpose of accessing one of the Company's calling card platforms where the caller does not incur a charge for placing the call to the access number. The area code for a toll free access number is either 800, 877, or 888 or other area code assignments (8XX) as appropriate.

Toll Free Number: A telephone number associated with a Customer's Toll Free Service that is used by the calling party without charge to the calling party. The area code for a toll free number is either 800, 877, or 888 or other area code assignments as appropriate.

Toll Free Service: A reverse-billed Service that permits calls to be completed without charge to the calling party.

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SECTION 2 - RULES AND REGULATIONS

2.1 Application of the Tariff

2.1.1 This Tariff contains the descriptions, regulations, and rates applicable to intrastate Operator Services offered by the Company with principal offices located at 5850 W. Las Positas Blvd., Pleasanton, California 94588. This Tariff applies for long distance calls originating and terminating with Puerto Rico.

2.1.2 The Company will not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

2.2 Limitations On Service

2.2.1 Service is offered subject to the availability of the necessary systems, facilities, and equipment, and where Company provides Service. Company may refuse to provide Service to or from a location where the necessary systems, facilities, or equipment are not available. As used herein, the terms **Availability** and **Available** refer to systems, facilities, and equipment owned by Company and Company's current capacity purchased from third party providers. Service is subject to the following limitations:

- (A) Company does not undertake to transmit messages, but offers its Service when available, and shall not be liable for errors in transmission or for failure to establish connections.
- (B) Company reserves the right to discontinue or limit Service, or to impose requirements, as required, to meet changing regulatory or statutory rules and standards.

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SECTION 2 - RULES AND REGULATIONS

2.2 Limitations On Service (continued)

- 2.2.2 Company reserves the right to discontinue or limit Service when necessitated by conditions beyond its control or when Service is used in violation of these terms and conditions or the law.
- 2.2.3 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff,
- 2.2.4 The Company may rely on third parties to provide a portion of the Company's Service. The selection of the Third Party Vendors is made by the Company. The Company reserves the right to change Third Party Vendors at any time.
- 2.2.5 The Company reserves the right, without incurring liability, to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.2.6 Recording of telephone conversations provided pursuant to the Company's Service under this Tariff is prohibited except as authorized by applicable federal, state, and local laws.

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SECTION 2 - RULES AND REGULATIONS

2.2 Limitations On Service (continued)

2.2.7 Service is furnished subject to the condition that there will be no abuse or fraudulent use of the Service. Abuse or fraudulent use of Service includes, but is not limited to:

- (A) Service that is used by the Customer or End User to frighten, abuse, torment, or harass another; or
- (B) Service that is used by the Customer or End User in a manner which interferes with the use of Service by one or more other Customers; or
- (C) Service that is used by the Customer or End User to place calls by means of illegal equipment, service, or device; or
- (D) Service that is used by the Customer or End User to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the applicable charge.

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability

The Company's liability will be limited to that expressly stated in Sections 2.3 of this Tariff in connection with the provision of Service to Customer.

2.3.1 Company will not be liable to Customer for damages or statutory penalties or be obligated to make any adjustment, refund, or cancellation of charges, unless Customer has notified Company in writing of facts sufficient to provide Company with the reasonable basis of any dispute or claim for damages, within sixty (60) days after an invoice is rendered by Company giving rise to such dispute or claim.

2.3.2 IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY INCIDENTAL, INDIRECT, PUNITIVE, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING LOST REVENUE OR PROFITS. Company will not be liable for any act or omission by any other company(ies) furnishing a portion of the Service or associated facilities or equipment. If Company learns of actual or likely unauthorized, fraudulent, or unlawful use of any Company Service, Company may suspend Service without notice or liability. Company will not be liable for any failure of performance due to any action, such as Blocking or refusal to accept certain calls, that Company deems necessary in order to prevent unauthorized, fraudulent, or unlawful use of its Service. Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury caused by Customer, its agents, or End Users, or by facilities or equipment provided by Customer or any Third Party Vendor. Company shall have no liability to any person or entity other than Customer and only as set forth herein.

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SECTION 2 - RULES AND REGULATIONS

2.3 Limitation of Liability (continued)

2.3.3 No contractors, agents or employees of connecting, concurring or other participating carriers or companies will be deemed to be contractors, agents or employees of the Company without the Company's written authorization.

2.3.4 Under no circumstances whatsoever will the Company's officers, agents, or employees be liable for any damages, including but not limited to direct, indirect, actual, consequential, special, or punitive damages, or lost profits.

2.4 Use of Service

The Service offered herein may be used for any lawful purpose, Service furnished by the Company may not be used to make calls which might reasonably be expected to frighten, abuse, torment, or harass another.

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SECTION 2 - RULES AND REGULATIONS

2.5 Obligations of the Customer

The Customer is responsible for the payment of all charges for Service(s) provided under this Tariff and for the payment of all assessments, duties, fees, surcharges, taxes, or similar liabilities whether charged to or against the Company or the Customer. This includes but is not limited to amounts the Company is required by governmental, quasi-governmental, or other entities to collect and/or to pay to designated entities. The Company may adjust its rates and charges or impose additional rates and charges on its Customer in order to recover these amounts. Unless specified otherwise herein, if an entity other than the Company (e.g., another carrier or supplier) imposes charges on the Company in connection with a Customer's Service, that entity's charges may be passed through to the Customer. The Customer is responsible for the payment of all such charges.

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SECTION 2 - RULES AND REGULATIONS

2.6 Rendering Bill

The Company uses cycle billing. The billing period is one (1) month. Except for fraud, charges may be assessed for unbilled Services charges up to two (2) years in arrears. Bills are sent to the Customer's current billing address no later than thirty (30) days following the close of billing. Call detail is available with the bill. Payment in full is due by the due date disclosed on the bill. Charges are payable only in United States currency. Payment may be made by check, money order, or cashier's check made payable as named on the bill and sent to the address as listed on the bill. If the bill is not paid within thirty (30) days from the invoice date, the Company may impose a late charge on the delinquent amount. A late charge applies to any past due balance. The Company may charge a late charge 1.5% per month. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company, When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.

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SECTION 2 - RULES AND REGULATIONS

2.7 Disputed Charges

2.7.1 The Company will not be required to consider any Customer claim for damages or statutory penalties, or adjustments, refunds, credits or cancellation of charges, unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim.

2.7.2 Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. Such notice must be sent to the Company's Customer Care Department as per Section 2.8 of this Tariff. If the Customer is not satisfied with the Company's resolution of a billing inquiry, the Customer may make application to the Commission for review and disposition of the matter.

2.8 Customer Service Department

Customer correspondence must be addressed to the attention of the Customer Service Department and sent to the appropriate office. The Customer may also contact the Company's Customer Service Department by calling a toll free number. The Company's Customer Service address and toll free number are printed on the Customer's bill.

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SECTION 2 - RULES AND REGULATIONS

2.9 Taxes, Surcharges, and Fees

- 2.9.1 Customer will be responsible for the payment for all Services provided by the Company and for the payment of all excise, sales, use, gross receipts, or other taxes and surcharges. Federal excise tax, and state and local sales, use, and similar taxes and surcharges shall be billed separately from charges for Services. The Company may also impose surcharges on Customer to recover amounts it is required by governmental or quasi-governmental authorities to collect from, or to pay to, others in support of statutory or regulatory programs (e.g. universal service funds).
- 2.9.2 Pending the conclusion of any litigation challenging a jurisdiction's or body's right to impose any assessments, duties, fees, surcharges, taxes, or similar liabilities, the Company may elect to waive or impose and collect a charge covering such assessments, duties, fees, surcharges, taxes, or similar liabilities, unless otherwise constrained by court order or direction. All such charges will be shown as a separate line item on the Customer's bill.

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SECTION 2 - RULES AND REGULATIONS

2.10 Credits For Service Outages

2.10.1 No credits or refunds for interruptions of Service will be made for:

- (A) interruptions caused by the negligence (including the provision of inaccurate information) or willful misconduct of the Customer, its Authorized Users or its End User;
- (B) interruptions not reported to the Company;
- (C) interruptions caused by outages or failures of Local Access provided by a Local Access Provider;
- (D) failure of power, facilities, equipment, systems, or connections not provided by Company or an Company-designated Third Party Vendor;
- (E) a result of scheduled maintenance or testing or troubleshooting;
- (F) any cause beyond Company=s control.

2.10.2 Notice of interruption should be reported by the Customer to the Company's Customer Service Department or other location designated by the Company.

2.11 Changes to Rates and Charges

In accordance with Commission rules, the Company may adjust its current rates and charges for Service(s) by filing revised Tariff pages with the Commission.

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SECTION 2 - RULES AND REGULATIONS

2.12 Billing Increments

Each usage sensitive Service has its own specific initial period and additional period (collectively referred to as billing increments). For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. For Residential Customers, all calls are billed in increments of one (1) minute subject to a minimum connect time of (1) minute. Collect calls, calls billed to a third number, and calls billed to a LEC Card are billed in increments of one (1) minute subject to a minimum connect time of (1) minute. For Business Customers, the interstate service selected by the Customer determines the billing increments for intrastate calls billed to the Calling Card. The billing increments and the minimum connect times are as follows:

Interstate Service Offering	Billing Increments/ Minimum Connect Time	
	Month-to-Month or MMC	Term Plan or MAC
Business Block of Time 200	6 seconds 60 seconds	NA
Business Block of Time 400	6 seconds 60 seconds	NA
Business Block of Time 500	6 seconds 18 seconds	NA
Business Domestic Saver	6 seconds 60 seconds	1 second 30 seconds
Business Domestic Saver Deluxe	6 seconds 60 seconds	NA

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SECTION 2 - RULES AND REGULATIONS

2.12 Billing Increments (continued)

Interstate Service Offering	Billing Increments/ Minimum Connect Time	
	Month-to-Month or MMC	Term Plan or MAC
Business Domestic Saver 15	6 seconds 60 seconds	1 second 30 seconds
Business Domestic Saver 15 Connections 1	NA	1 second 30 seconds
Business Domestic Saver 15 Connections 1 Plus	NA	1 second 30 seconds
Business Domestic Saver 15 Connections 2	NA	1 second 30 seconds
Business Domestic Saver 15 Connections 2 Plus	NA	1 second 30 seconds
Business Domestic Saver 15 Connections 3	NA	1 second 30 seconds
Business Domestic Saver 15 Deluxe	6 seconds 60 seconds	1 second 30 seconds
Business Domestic Saver 15 Plus	NA	1 second 30 seconds
Business Domestic Saver 15 Prime SM	NA	1 second 30 seconds
Business Domestic Saver Solutions 1-Year	NA	1 second 30 seconds
Business Long Distance	6 seconds 60 seconds	NA
Business Long Distance 50	6 seconds 60 seconds	1 second 30 seconds
Business Long Distance 50 Connections 1	NA	1 second 30 seconds
Business Long Distance 50 Connections 1 Plus	NA	1 second 30 seconds

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SECTION 2 - RULES AND REGULATIONS

2.12 Billing Increments (continued)

Interstate Service Offering	Billing Increments/ Minimum Connect Time	
	Month-to-Month or MMC	Term Plan or MAC
Business Long Distance 50 Connections 2	NA	1 second 30 seconds
Business Long Distance 50 Connections 2 Plus	NA	1 second 30 seconds
Business Long Distance 50 Connections 3	NA	1 second 30 seconds
Business Long Distance 50 Plus	NA	1 second 30 seconds
Business Long Distance 75	6 seconds 60 seconds	1 second 30 seconds
Business Long Distance 100	6 seconds 60 seconds	1 second 30 seconds
Business Long Distance 100 Connections 1	NA	1 second 30 seconds
Business Long Distance 100 Connections 1 Plus	NA	1 second 30 seconds
Business Long Distance 100 Connections 2	NA	1 seconds 30 seconds
Business Long Distance 100 Connections 2 Plus	NA	1 second 30 seconds
Business Long Distance 100 Connections 3	NA	1 second 30 seconds
Business Long Distance 100 Plus	NA	1 second 30 seconds

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SECTION 2 - RULES AND REGULATIONS

2.12 Billing Increments (continued)

Interstate Service Offering	Billing Increments/ Minimum Connect Time	
	Month-to-Month or MMC	Term Plan or MAC
Business Long Distance 200	6 seconds 60 seconds	1 second 30 seconds
Business Long Distance Total Solutions	6 seconds 60 seconds	NA
Business Long Distance Solutions	NA	1 second 30 seconds
Business Unlimited Long Distance Plans	NA	6 seconds 30 seconds
Business Unlimited Prime Long Distance Plans	NA	6 seconds 30 seconds
High Volume Calling	6 seconds/ 18 seconds	1 second/ 18 seconds
High Volume Calling II	6 seconds/ 18 seconds	1 second/ 18 seconds
High Volume Calling II Plus	NA	1 second/ 18 seconds

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SECTION 2 - RULES AND REGULATIONS

2.12 Billing Increments (continued)

Interstate Service Offering	Billing Increments/ Minimum Connect Time	
	Month-to-Month or MMC	Term Plan or MAC
High Volume Calling III	NA	1 second 18 seconds
High Volume Calling Connections I	NA	1 second/ 18 seconds
High Volume Calling Connections II	NA	1 second/ 18 seconds
Long Distance for Business	6 seconds 60 seconds	NA
MTS - Business Customer	60 seconds 60 seconds	NA
Signature Block of Time	NA	1 second 18 seconds
Texas 1000 BOT	6 seconds 60 seconds	NA
Total Solutions Plus	6 seconds 60 seconds	NA

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SECTION 2 - RULES AND REGULATIONS

2.12 Billing Increments (continued)

Interstate Service Offering	Billing Increments/ Minimum Connect Time	
	Month-to-Month or MMC	Term Plan or MAC
Value Plans		
- Business Domestic Value Saver 15	NA	1 second 30 seconds
- Business Long Distance Value 50	NA	1 second 30 seconds
- Business Long Distance Value 100	NA	1 second 30 seconds

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2.13 Rounding

The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

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SECTION 2 - RULES AND REGULATIONS

2.14 Promotions

From time-to-time, the Company may offer special promotions to its Customers waiving certain charges, offering Service(s) at special rates, and/or offering promotional discounts. Promotional discounts include but are not limited to reduced monthly rates or charges for an existing Service, incentive subscription bonuses, free Service periods, full or partial waivers of installation charges or optional feature charges or any combination thereof. Terms and conditions of promotions may be limited to certain dates, times, market segments, and/or locations. These offerings will be submitted to the Commission.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls when away from their primary service location. Calls can originate from either tone-generating or rotary-dial instruments.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's interstate calling card and/or outbound Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers. Service is only available via one of the Company's Toll Free Access Numbers.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method

Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A), 3.1.5 (B) or 3.1.5 (C) of this Tariff or may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

- (B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer.

.1 LEC Card

The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card

.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number.

.b Availability

Intrastate Calling Card Service is not available on a stand alone basis. It is only available in conjunction with the Company's interstate service. Customer may elect one of four optional plans. Customers subscribing to any Option 1 or Option 2, or Option 4 calling card will be LEC billed. Customers subscribing to any Option 3 will be direct-billed.

.c Access Methods

Callers may bill calls to their Calling Card by dialing 1+ any Group 2 Toll Free Access Number.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge,

The rates for the operator dialed per call charges apply to: **Station-to-Station** and **Person-to-Person** calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- (1) a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- (2) a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator,

The fully automated rate also applies if a call:

- placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or
- cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method; (ii) completion type (Station-to-Station or Person-to-Person); (iii) billing option selected (calling card, collect or third number); (iv) level of automation used (operator dialed, operator assisted, or fully automated); and (v) service offering selected by the Customer. For certain Operator Toll Assistance Service calls, usage rates and per call charges vary based on the Service or optional calling plan selected by the Customer.

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the billed telephone number is not presubscribed to the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within Puerto Rico. The Directory Assistance operator provides assistance in locating business, residence, and government listings.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau by dialing one of the Company's Toll Free Access Numbers. The following types of calls are not permitted to directory assistance:

- Person-to-Person
- Collect

3.2.3 Access Methods

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator. Customers, End Users, and Casual Callers may reach directory assistance by dialing one of the Company's Toll Free Access Numbers.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. The two listings requested by the caller may be for telephone numbers located within different area codes.

(B) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(A) General (continued)

.4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:

.a Directory Assistance charge pursuant to Section 4.2 of this Tariff and

.b operator dialed per call charge pursuant to Section 4.1 of this Tariff.

If the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1 of this Tariff.

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services

4.1.1 Determining Usage Rate and Per Call Charge

There are two rate elements. They include a usage charge and a per call charge.

(A) Calls Billed to a LEC Card

Per Minute Usage Rate	\$0.35
Per Call Charge	
- Fully Automated	\$1.25
- Operator Assisted	\$3.40
- Operator Dialed	\$3.40

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(B) Collect Calls

Per Minute Usage Rate	\$0.89
Per Call Charge	
Fully Automated	\$4.95
Operator Assisted	\$4.95
Operator Dialed	\$5.95

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(C) Calls Billed to a Third Number

Per Minute Usage Rate	\$0.89
Per Call Charge	
Fully Automated	\$4.95
Operator Assisted	\$4.95
Operator Dialed	\$5.95

(D) Person-to-Person

Per Minute Usage Rate	\$0.89
Per Call Charge	\$8.50

Issued: September 12, 2005

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls

The per minute usage rates shown in the following tables apply to fully automated, operator assisted, and operator dialed calls billed to the Calling Card.

.1 Residential Customer

For Residential Customers subscribing to 300 Block of time, the per minute usage rate is \$0.09 per minute. The per call charges are the shown in the table below apply depending on whether the employee or Customer selects Option 1 or Option 4, Value Card Plus as its calling card option.

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For all other Residential Customers the per minute usage rate and the per call charge is provided in the table below and applies based on the Customer's option selected.

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.1 Residential Customer (continued)

Calling Card Type	Rate
Calling Card - Option 1	
Per Minute Usage Rate	\$0.75
Per Call Charge	
- Fully Automated	\$1.25
- Operator Assisted	\$1.95
- Operator Dialed	\$2.95
Calling Card - Option 4, Value Card Plus	
Per Minute Usage Rate	\$0.20
Per Call Charge	
- Operator Assisted	\$1.00
- Operator Dialed	\$1.50

Issued: September 12, 2005

SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers

.a Per Minute Usage Rates

For calls billed to the Calling Card, the usage rate varies by the Customer's selection of interstate service. The table below provides a cross reference to the option number or the actual rate per minute if applicable.

Interstate Service Offering	Intrastate Rate Per Minute
Business Block of Time 200	\$0.15
Business Block of Time 400	\$0.15
Business Block of Time 5000	\$0.15
Business Domestic Saver - MTM	\$0.16
Business Domestic Saver 1-Year	\$0.15
Business Domestic Saver Deluxe	\$0.16
Business Domestic Saver 15	\$0.15
Business Domestic Saver 15 Connections 1	\$0.15
Business Domestic Saver 15 Connections 1 Plus	\$0.35
Business Domestic Saver 15 Connections 2	\$0.15
Business Domestic Saver 15 Connections 2 Plus	\$0.35

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.a Per Minute Usage Rates (continued)

Interstate Service Offering	Intrastate Rate Per Minute
Business Domestic Saver 15 Connections 3	\$0.15
Business Domestic Saver 15 Deluxe	\$0.15
Business Domestic Saver 15 Plus	\$0.35
Business Domestic Value Saver 15	\$0.15
Business Domestic Saver 15 Prime SM 1-Year	\$0.15
Business Domestic Saver 15 Prime SM 2-Year	\$0.16
Business Domestic Saver Solutions 1-Year	\$0.15
Business Long Distance	\$0.30
Business Long Distance 50	\$0.15
Business Long Distance 50 Connections 1	\$0.15
Business Long Distance 50 Connections 1 Plus	\$0.35
Business Long Distance 50 Connections 2	\$0.15
Business Long Distance 50 Connections 2 Plus	\$0.35
Business Long Distance 50 Connections 3	\$0.15
Business Long Distance 50 Plus	\$0.35
Business Long Distance 75 - MTM	\$0.14
Business Long Distance 75 - 1 Year Term Plan	\$0.082
Business Long Distance 100	\$0.14
Business Long Distance 100 Connections 1	\$0.14
Business Long Distance 100 Connections 1 Plus	\$0.35

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.a Per Minute Usage Rates (continued)

Interstate Service Offering	Intrastate Rate Per Minute
Business Long Distance 100 Connections 2	\$0.14
Business Long Distance 100 Connections 2 Plus	\$0.35
Business Long Distance 100 Connections 3	\$0.14
Business Long Distance 100 Plus	\$0.35
Business Long Distance 200	\$0.14
Business Long Distance Solutions 15 1-Year	\$0.15
Business Long Distance Solutions 15 2-Year	\$0.16
Business Long Distance Solutions 50 1-Year	\$0.15
Business Long Distance Solutions 50 2-Year	\$0.16
Business Long Distance Solutions 100 1-Year	\$0.15
Business Long Distance Solutions 100 2-Year	\$0.15
Business Long Distance Total Solutions	\$0.15
Business Long Distance Value 50	\$0.15
Business Long Distance Value 100	\$0.14
Business Unlimited Long Distance Plans	\$0.14
Business Unlimited Prime Long Distance Plans	\$0.14
High Volume Calling	\$0.18

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.a Per Minute Usage Rates (continued)

Interstate Service Offering	Intrastate Rate Per Minute
High Volume Calling II	\$0.18
High Volume Calling II Plus	\$0.18
High Volume Calling III	\$0.18
High Volume Calling Connections I	\$0.18
High Volume Calling Connections II	\$0.18
Long Distance for Business	\$0.17
MTS	\$0.35
Signature Block of Time	\$0.35
Texas 1000 BOT	\$0.14
Total Solutions Plus	\$0.15
All Other Calls Billed to Calling Card	\$0.35

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.b Per Call Charges

The table that follows provides the per call charge option or option category. The associated rates for the specified option or option category may be found in Section 4.1.1 (E).c of this Tariff.

Interstate Service Offering	Option or Option Category
Business Block of Time 200	Option 2, category 11
Business Block of Time 400	Option 2, category 11
Business Block of Time 5000	Option 2, category 11
Business Domestic Saver	Option 2, category 11
Business Domestic Saver 1 Year	Option 2, category 11
Business Domestic Saver 15	Option 2, category 11
Business Domestic Saver 15 Connections 1	Option 2, category 11
Business Domestic Saver 15 Connections 1 Plus	Option 2, category 11
Business Domestic Saver 15 Connections 2	Option 2, category 11
Business Domestic Saver 15 Connections 2 Plus	Option 2, category 11
Business Domestic Saver 15 Connections 3	Option 2

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.b Per Call Charges (continued)

Interstate Service Offering	Option or Option Category
Business Domestic Saver 15 Deluxe	Option 2, category 11
Business Domestic Saver 15 Plus	Option 2, category 11
Business Domestic Saver 15 Prime SM	Option 2, category 11
Business Domestic Saver Deluxe	Option 2, category 11
Business Domestic Saver Solutions 1-Year	Option 2, category 11
Business Domestic Value Saver 15	Option 2, category 11
Business Long Distance	Option 2
Business Long Distance 50	Option 2, category 11
Business Long Distance 50 Connections 1	Option 2, category 11
Business Long Distance 50 Connections 1 Plus	Option 2, category 11
Business Long Distance 50 Connections 2	Option 2, category 11
Business Long Distance 50 Connections 2 Plus	Option 2, category 11
Business Long Distance 50 Connections 3	Option 2

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.b Per Call Charges (continued)

Interstate Service Offering	Option or Option Category
Business Long Distance 50 Plus	Option 2, category 11
Business Long Distance 75	Option 2
Business Long Distance 100	Option 2, category 11
Business Long Distance 100 Connections 1	Option 2, category 11
Business Long Distance 100 Connections 1 Plus	Option 2, category 11
Business Long Distance 100 Connections 2	Option 2, category 11
Business Long Distance 100 Connections 2 Plus	Option 2, category 11
Business Long Distance 100 Connections 3	Option 2
Business Long Distance 100 Plus	Option 2, category 11
Business Long Distance 200	Option 2
Business Long Distance Solutions	Option 2, category 11

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.b Per Call Charges (continued)

Interstate Service Offering	Option or Option Category
Business Long Distance Total Solutions	Option 2
Business Long Distance Value 50	Option 2, category 11
Business Long Distance Value 100	Option 2, category 11
Business Unlimited Long Distance Plans	Option 2
High Volume Calling	Option 3, category 21
High Volume Calling II	Option 3, category 21
High Volume Calling II Plus	Option 3
High Volume Calling III	Option 3
High Volume Calling Connections I	Option 3, category 21
High Volume Calling Connections II	Option 3, category 21
Long Distance for Business	Option 2
MTS	Option 2
Signature Block of Time	Option 2, category 12
Texas 1000 BOT	Option 2
Total Solutions Plus	Option 2
All Other Calls Billed to Calling Card	Option 2

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.2 Business Customers (continued)

.c Station-to-Station Per Call Charges - Calling Card Option
(continued)

Call Type	Rate Per Call
Calling Card - Option 2	
Fully Automated	\$0.95
Operator Assisted	\$1.95
Operator Dialed	\$2.95
Calling Card - Option 2, Category 11	
Fully Automated	\$0.75
Operator Assisted	\$1.25
Operator Dialed	\$2.25
Calling Card - Option 2, Category 12	
Operator Assisted	\$1.00
Operator Dialed	\$2.00

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SECTION 4 - RATES AND CHARGES

4.1 Operator Toll Assistance Services (continued)

4.1.1 Determining Usage Rate and Per Call Charge (continued)

(E) Calling Card Calls (continued)

.1 Business Customers (continued)

.c Station-to-Station Per Call Charges - Calling Card Option
(continued)

Call Type	Rate Per Call
Calling Card - Option 3	
Operator Assisted	\$1.00
Operator Dialed	\$2.00
Calling Card - Option 3, Category 21	
Fully Automated	\$0.50
Operator Assisted	\$1.00
Operator Dialed	\$2.00

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SECTION 4 - RATES AND CHARGES

4.2 Directory Assistance Services

The rate is \$2.49 per call.

4.3 Payphone Origination Charge

Pursuant to the FCC's Order in CC Docket 96-128, this charge applies to dial-around calls, i.e., calls originating using a carrier's access code, 00 and 0+, a Customer's 80018771888 (and other area code assignments as appropriate) number, and other toll free numbers from payphone instruments. The Customer shall pay the Company a per call charge of \$0.60 per call for all such traffic.