

INTRAISLAND LONG DISTANCE MESSAGE
TELECOMMUNICATIONS SERVICE

Regulations and Rates applicable to Long Distance Message Telecommunications Service between two different points in the jurisdiction of the island of Puerto Rico including the municipalities of Vieques and Culebra. The points are considered to be defined as a Town; it will include calls between two NXX's of two different towns; or calls between a Metropolitan Areas NXX located on any town within the PR jurisdiction and vice versa.

Service is furnished by wire, microwave radio (terrestrial and/or satellite), fiber optics, or combination thereof.

EXPLANATION OF SYMBOLS

- (A) Indicates increase.
- (C) Indicates change in rate or regulation.
- (E) Indicates discontinued rate or regulation.
- (M) Indicates text relocated without change.
- (N) Indicates new rate or regulation.
- (R) Indicates reduction.
- (S) Indicates reissued matter.
- (T) Indicates addition, correction or change in text but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff contains the rates and regulations applicable to the provision of Long Distance Message Telecommunications Service by Metropolitan Telecommunications of Puerto Rico, Inc. d/b/a MetTel (hereinafter referred to as the "Carrier" or the "Company"), between two different points in the jurisdiction of the island of Puerto Rico including the municipalities of Vieques and Culebra. The points are considered to be defined as a Town; it will include calls between two NXX's of two different towns; or calls between a Metropolitan Areas NXX located on any town within any town within the PR jurisdiction and vice versa.

Service is furnished subject to transmission, atmospheric and like conditions, by wire, fiber optics, radio terrestrial or satellite facilities or any combination thereof.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer to send or receive communications.

Bill to Third Party - A billing arrangement by which a call may be charged to an authorized station other than the station originating the call or station where the call is terminated.

Billable Minutes- Corresponds to the duration of a completed call.

Carrier - Metropolitan Telecommunications of Puerto Rico, Inc. d/b/a MetTel.

Called Station - The station called, or the terminating point of a call.

Calling Station - The station from which a call is originated.

Channel - Is the communications path established between Company operating centers and points of communication via satellite in space, microwave or cable, which channel may be used for the transmission and reception of communications signals.

Collect Call - A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station.

Commission - The Federal Communications Commission (FCC)

Company - Metropolitan Telecommunications of Puerto Rico, Inc. d/b/a MetTel.

Customer - The company, individual, or other entity which orders or uses Service under the terms and conditions of this Tariff and is therefore responsible for the payment of charges due.

Customer Direct Dialed Station-to-Station - That service where the person originating the call dials the telephone number desired, preceded by "1+" or "1015536", completing the message without the assistance of an operator and the message is billed to the originating number.

Dial Around- Long Distance services that require Customers to dial a long-distance provider's access code (or "10-10 number) before dialing a long-distance number to bypass or "dial around" the consumer's chosen long-distance carrier in order to get a better rate.

SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)

Dial Station (DDD) - That service where the person originating the call dials the telephone number desired, completes the call without the assistance of an operator and the call is billed to the originating number.

Local Exchange Carrier - A Company that furnishes exchange telephone service.

Main Billed Account- The customer name, address and account number to which charges are billed.

Mainland- The 48 contiguous states and the District of Columbia.

Off-Peak Period- That part of the day during which the Carrier offers discounted toll rates to customers.

Operator- Inclusive of an automated or live operator service.

Operator Assisted Station-to-Station- Service where the person originating the call requests Operator Assistance in reaching a particular number.

Operator Assisted Person-to-Person- Service where the person originating the call requests Operator Assistance in reaching a particular person, mobile station, department or office.

Peak Period- That part of the day during which the Carrier charges undiscounted toll rates to customers.

Prepaid Calling Card- A printed card containing the Toll Free access number, authorization code and dialing instructions for Prepaid Calling Service.

Prepaid Calling Service- A prepaid telecommunications service which provides the Customer with a Toll Free Access Number and an Authorization Code and allows the Customer to originate outbound direct dialed long distance calls over Carrier's network.

Presubscription - An arrangement whereby a Customer may select and designate the Carrier he or she wishes to access, without an access code, for completing intrastate and /or interstate toll calls.

Service- Any or all service(s) provided by Carrier pursuant to this Tariff.

United States (U.S.) - the 50 states, District of Columbia, territories and possessions of the U.S.A.

SECTION 2 - TERMS AND CONDITIONS

2.1 Undertaking of the Carrier

- 2.1.1 Service is furnished for telecommunications originating and terminating within the United States under the terms and conditions of this Tariff.
- 2.1.2 Carrier shall operate and maintain service provided hereunder in accordance with the terms and conditions set forth in this Tariff.
- 2.1.3 Carrier does not necessarily own or operate telecommunications facilities within Puerto Rico, but may resell telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Service is available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this Tariff.
- 2.2.2 Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when needed by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this TARIFF, or for non-payment by Customer.
- 2.2.3 Service provided under this Tariff is directly controlled by Carrier, and Customer may not resell, transfer or assign the use of Service, except with the consent of Carrier. In the event of such transfer or assignment, all regulations and conditions contained in this Tariff, as well as all conditions for Service shall apply to the assignees or transferees.
- 2.2.4 Service may not be used for any unlawful purpose.

2.3 Limitations on Liabilities

- 2.3.1 Carrier's liability shall be limited to damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by mistakes or errors of Customer. No liability shall commence prior to activation of Service. Carrier's failure to provide or maintain service under this Tariff shall be excused by labor difficulties, governmental orders, civil commotion, acts of God, and other circumstances beyond the Carrier's reasonable control. In no event shall such liability exceed the charges applicable under this Tariff to such Service.

SECTION 2 - TERMS AND CONDITIONS (Continued)

2.3 Limitations on Liabilities (Continued)

- 2.3.2 Carrier shall not be liable for, and Customer indemnifies and holds Carrier harmless from, any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made instituted or asserted by Customer or by any other party, for any loss of Customer or other, or for libel, slander, invasion of privacy, or infringement of copyrights or patents, or for any other causes, caused or claimed to have been caused directly or indirectly by the operation, failure to operate, maintenance, or use of its Service, provided that such occurrence is not the result of Carrier's negligence. No agents or employees of others shall be deemed to be agents or employees of Carrier.
- 2.3.3 Carrier shall not be liable for any damages, including usage charges that Customer may incur as a result of the unauthorized use of its Authorization Codes by others. The unauthorized use of Customer Authorization Codes includes, but is not limited to, the placement of calls utilizing Customer's Authorization Codes without the authorization of Customer. Customer shall be fully liable for all such usage charges.

2.4 Discontinuance of Interruption of Service by Carrier

Without incurring any liability, Carrier may under the following conditions discontinue or interrupt Service that is being furnished.

- 2.4.1 For noncompliance with or violation of any applicable Puerto Rico, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation.
- 2.4.2 For noncompliance with any of the provisions of this Tariff governing Service.
- 2.4.3 In the event of Customer's use of Service in such a manner as to adversely affect Carrier's equipment or Service to others.
- 2.4.4 In the event of unauthorized or fraudulent use of Service.
- 2.4.5 By reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.
- 2.4.6 In order to perform tests and inspections necessary to insure compliance with this Tariff or the proper installation, operation, and maintenance of Carrier's equipment and facilities.

SECTION 2 - TERMS AND CONDITIONS (Continued)

2.4 Discontinuance or Interruption of Service by Carrier (Continued)

- 2.4.7 Carriers shall not be liable to Customer for any damages for Service interruption pursuant to this Section.
- 2.4.8 Carrier reserves the right to limit the duration of connection when necessary because of a shortage of service components caused by emergency conditions.

2.5 Cancellation or Termination of Service by Customer

Customer may, at its option, cancel or terminate the use of Service at any time. In cases where there is a contracted minimum service period, the customer will be subject to termination charges or penalties, if the service is discontinued prior to the agreed date.

2.6 Restoration of Service

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of Chapter 47 of the Code of Federal Regulations.

2.7 Payment and Billing

- 2.7.1 Customer is responsible for payment of all charges for services furnished, including charges for services originated or charges accepted at Customer's station and for charges billed to Customer for calling card messages. Upon nonpayment of any sum due or upon a violation of any of the conditions governing the furnishing of service, Carrier may discontinue furnishing said service without incurring any liability.
- 2.7.2 The customer will notify the company of the objected charges and request an investigation of them to the Service Area Representative within twenty (20) days after the date of remittance of the bill. For Local or Federal Government accounts the claim must be filed within thirty (30) days after the remittance date. After such date, the claim will not be accepted. The customer must pay the non-objected charges in accordance with the disposition of this regulation.
- 2.7.3 Carrier shall promptly investigate all disputed charges and shall report its findings and disposition to Customer following the terms and conditions of Puerto Rico Law 33 of June 27, 1985, as amended.
- 2.7.4 Charges for calls are due upon presentation of the bill and are billed and collected by Carrier or its agent.
- 2.7.5 Reserved for Future Reference

SECTION 2 - TERMS AND CONDITIONS (Continued)

2.7 Payment and Billing (Continued)

2.7.6 The security of Customer's Authorization Codes for Prepaid Calling Service is the responsibility of the Customer. All calls placed using Customer's Authorization Codes shall be deducted from Customer's account.

2.7.7 For Prepaid Calling Service, the Carrier does not require or collect advance payments other than the purchase price.

2.8 Deposits

2.8.1 General

Carrier may require a customer without an established credit history to pay a sum up to an amount equal to twice the estimated average monthly charge for service as a deposit. Such deposit will be held as a guarantee of the payment of charges provided for herein. The fact that a deposit has been made in no way relieves the customer from complying with the prompt payment of bills on presentation. At such time as the service is terminated, the amount of the deposit will be credited to the customer's account and any credit balance which may remain will be refunded. Such a deposit may be refunded or credited to the customer at any time prior to termination of the service at the option of Carrier.

2.8.2 When a customer credit history is not known, Carrier may perform a credit assessment. Carrier may set toll usage limitations on applicants for service and existing customers whose financial condition cannot be verified or is otherwise unacceptable to Carrier. Any required deposit or toll usage limits may be increased or decreased by Carrier as it deems appropriate in light of changing conditions.

2.9 Taxes

2.9.1 General

Service may be subject to federal, state and/or local taxes at the prevailing rates. Taxes are not included in the rates and charges listed herein.

2.10 Credit Allowances for Interruptions of Service

2.10.1 Application

A credit allowance is applicable to that portion of a call which is interrupted due to poor transmission (e.g., noisy circuit condition), one-way transmission (one party is unable to hear the other), or involuntary disconnection (cut-off) of the call caused by components of Service. Customer may also be granted credit for reaching a wrong number.

SECTION 2 - TERMS AND CONDITIONS (Continued)

2.10 Credit Allowances for Interruptions of Service (Continued)

2.10.1 Application (Continued)

To receive the proper credit, Customer must notify Carrier according to Section 2.7 (Payment and Billing) and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, reached wrong number, etc.), the class of call, and the approximate time the call was placed. Customer will receive credit equivalent to one minute. Charges will apply to the re-established call. Credit allowances for a call do not apply for interruptions that are due to the failure of power, equipment or systems not provided by Carrier.

2.11 LDMTS Rates Applicable for Hearing or Speech Impaired Persons

2.11.1 Application

Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate state or federal agency as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a rate adjustment on Direct Dialed Station-to-Station calls which do not require the intervention of an operator.

2.11.2 Rate Adjustment

The adjustment applied to rates will be as follows:
Calls placed during the peak period will be charged at the Off Peak Period rates.

2.11.3 Certification

The written certification of speech or hearing impairment must be provided to Carrier at the address shown on the bill.
Carrier will provide copy of the certification form to be used by the applicant.

2.11.4 Limitations

The adjustment is provided for use by the speech or hearing-impaired customer. It is only applicable to LDMTS charges for calls originated from and billed to the telephone exchange service of the residence of the certified speech or hearing impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Availability of Service

Carrier offers resold interexchange telecommunications services to any person or company who desires to be a customer, subject to the terms and conditions of this Tariff. Service is available 24 hours per day, seven days a week.

3.2 Application of Rates and Surcharges for LDMTS

Rates are stated in terms of price per minute and surcharges. The specific rate elements used to determine the applicable charges for a call are indicated on the respective rate schedules. The following factors are used to rate LDMTS.

3.2.1 Customer Direct Dialed Station-to-Station

Only the applicable price per minute applies.

3.2.2 Operator Assisted Station-to-Station, Operator Assisted Person-to-Person, Customer Dialed Calling Card Station-to-Station and Operator Assisted Calling Card Station-to-Station

Operator Services allow Customers to place calls using operator assistance for call completion or billing. Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this Tariff. For Customers presubscribed to Carrier, the usage sensitive portion of the plan presubscribed, will apply. The fixed per call service charge for an Operator Assisted Call presubscribed to Carrier is set forth in this tariff.

3.2.3 Payphone Compensation Surcharge

A surcharge per long distance call as specified will be assessed for calls made from a payphone not presubscribed with Tariff using Tariff access code.

3.2.4 LDMTS Surcharges

The surcharge, as specified in Section 4 will be applicable to all customers, except those exempted. There are no Rate Period discounts applicable to the surcharge.

3.2.5 Chargeable Time

A. Station-to-Station

Chargeable time for all station-to-station calls begins when connection is established between the calling station and the called station and ends when the calling station hangs up thereby releasing the network

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.2 Application of Rates and Surcharges for LDMTS (Continued)

3.2.5 Chargeable Time (Continued)

connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an operator.

B. Person-to-Person

Chargeable time for person-to-person calls begins when connection is established between the calling person and the particular person or station specified or an agreed alternate and ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network or by an operator.

3.3 Service Offerings

Applicable rate schedules for the following services are provided in Section 4 - Rates and Charges.

3.3.1 Long Distance Message Telecommunications Service

Long Distance Message Telecommunications Service consists of the furnishing of switched message telecommunications service between two different points in the jurisdiction of the island of Puerto Rico including the municipalities of Vieques and Culebra. The points are considered to be defined as a Town; it will include calls between two NU'S of two different towns; or calls between a Metropolitan Areas NXX located on any town within the PR jurisdiction and vice versa.

A. Type of Calls

The Customer Direct Dialed Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public telephones.

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.3 Service Offerings (Continued)

3.3.1 Long Distance Message Telecommunications Service (Continued)

B. Operator Assisted Station-to-Station

The Operator Assisted Station-to-Station class of service applies when calls are completed with the assistance of an operator. Operator Assisted Station-to-Station rates also apply to calls for which Carrier furnishes time and/or charge information to customers such as hospitals, hotels or motels to permit the collection of charges for calls dialed by extension user.

C. Operator Assisted Person-to-Person

The Person-to-Person class of service applies when the person originating the call specifies the particular party to be reached by an operator. Carrier does not undertake to bring a called party to a station who cannot be readily reached at the called station. That party may be:

1. a person
2. a mobile station through miscellaneous Common Carrier attendant
3. a station, department, or office through a PBX attendant

After the called station has been reached, if the calling party requests or agrees to speak to a party other than the party initially specified, the call is still classified as Person-to-Person. The calling party is responsible for identifying the party at the called station.

D. Reversal of Charges (Collect), Calling Cards or Bill to Third Number Service

Operator Assisted Station-to-Station or Operator Assisted Person-to-Person calls will be billed as follows:

Collect call is billed to the called station.

Third number service is billed to the third number, provided that the request is made at the time of placing the call and the charges are accepted by the third telephone number.

Calling Card Call is billed to a local telephone number, carrier's calling card or a credit card accepted by the Carrier.

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.3 Service Offerings (Continued)

3.3.1 Long Distance Message Telecommunications Service (Continued)

D. (Continued)

The regularly established Operator Assisted Station-to-Station or Person to-Person rates apply, in addition to any other applicable charges.

E. Operator Transfer Service

This service provides call transfer of 0- calls dialed by the customer. The transfer will only be completed by the local exchange carrier's operator upon the request of the customer. If Carrier's operator then completes a call for the customer, a surcharge per call will be assessed at the Operator Assisted Station-to-Station, Person-to-Person or Calling Card Station-to-Station rates as specified. This service is offered where technically feasible.

3.3.2 Reserved for Future Reference

3.3.3 Directory Assistance Service

Directory Assistance Service provides customers assistance in determining telephone numbers. The per call rate for Directory Assistance is found in Section 4. Service can be originated only from Puerto Rico and can be terminated in the United States.

A.

1. Direct dialed Directory Assistance Service calls are dialed by the customer, using the digits "1+NPA+555-1212", and completed without the assistance of an operator. The services of an operator are not to be used in connection with the completing of direct dialed Directory Assistance Service calls except in the following cases:

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.3 Service Offerings (Continued)

3.3.3 Directory Assistance Service (Continued)

A. (Continued)

1. (Continued)

(a) To reach the called Directory Assistance Service number where direct dialing facilities are not available.

(b) To reach the called Directory Assistance Service number when attempts by the customer to direct dial such a call cannot be completed.

(c) To only record the originating telephone number where no automatic recording equipment is available.

2. Customers placing a call to Directory Assistance may obtain the telephone number for a maximum of two listings per call. The Directory Assistance Charge applies whether or not the Directory

Assistance bureau furnishes the requested telephone number(s) (e.g., where the requested telephone number is unlisted, nonpublished or no record can be found).

3. Charges for Directory Assistance Service are not applicable to handicapped customers on calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or from the business dial tone line of a certified handicapped customer where assistance is otherwise not available.

SECTION 3 - DESCRIPTION OF SERVICE (Continued)

3.3 Service Offerings (Continued)

3.3.3 Directory Assistance Service (Continued)

A. (Continued)

4. Calls placed to Directory Assistance via an operator, instead of direct dialed by the customer, will be assessed an Operator Assisted Surcharge in addition to the Directory Assistance per call charge. This surcharge is billed at the Operator Assisted Station-to-Station Surcharge rate as specified in Section 4.

B. Limitations

1. Carrier assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify Carrier and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

2. This service is furnished solely for the telephone calling purposes of the caller.

SECTION 4 - RATES AND CHARGES

4.1 Terms and Conditions for Business Rates

4.1.1 Rates are set forth in terms of initial and additional periods. Intraisland usage is measured in an initial 30 seconds with 6 seconds increments.

4.1.2 Recurring charges are due monthly and apply whether or not the Customer makes any calls. There is a minimum monthly billing amount required for each plan. In any case in which the customer's usage does not reach the minimum monthly usage required, the customer would be responsible for the minimum monthly billing amount.

4.1.3 There will be a monthly billing charge for each invoice of \$4.95 and a monthly charge for each pre-subscribed line of service as set forth in the Company's FCC No. 1 Tariff.

4.1.4 Federal and Local taxes were applicable, shall be added to the charges contained herein.

4.1.1 When a customer change its local service provider to a reseller and has a Long Distance Plan bill thru the LEC, then its actual Long Distance Plan will be automatically change to a Basic Rate Plan and it will be bill thru the Company.

4.1.2 Time of Day Periods

Business Day Rate:	Will apply 8:00 AM to 5:59 PM - everyday.
Evening Rate:	Will apply 8:00 PM to 10:59 PM - everyday.
Night Rate:	Will apply 11:00 PM to 7:59 AM - everyday.

4.2 Rates

4.2.1 Month - to - Month	\$.40 per minute
12 Months	.20 per minute
24 Months	.18 per minute
36 Months	.16 per minute

SECTION 4 - RATES AND CHARGES(Continued)

4.2 Rates

4.2.2 Operator Services Surcharges

<u>Station to Station</u>	<u>Automated Operator Assisted</u>	<u>Live Operator Assisted</u>
Calling Card	\$0.65	\$1.95
Collect	1.95	2.95
Billed to 3 rd Party	1.95	2.95

The Surcharge is in addition to initial and additional periods rates.

4.3 Directory Assistance

Per Call \$1.25

*Fractional

SECTION 5 - PROMOTIONS, CONTRACT SERVICE ARRANGEMENTS

5.1 Reserved for Future Reference

SECTION 6 - BUNDLED SERVICES

6.1 Reserved for Future Use